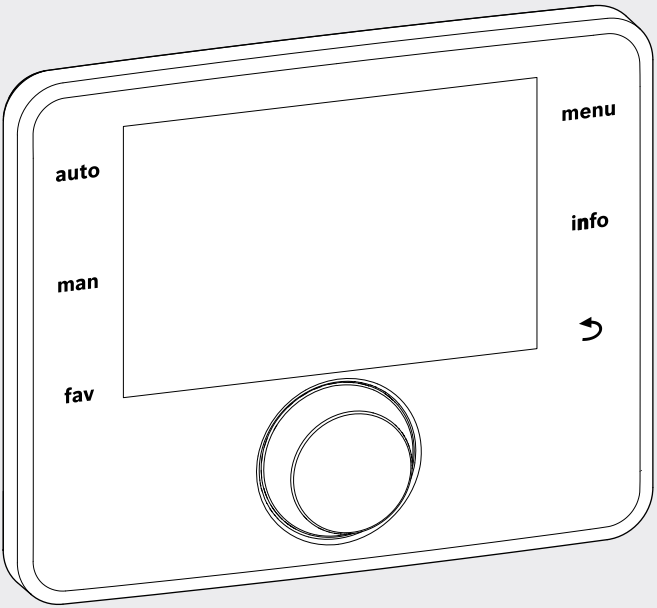
EMS 2




6 720 812 360-00.2O

User interface

# CR 400 | CW 400 | CW 800

BOSCH

Owner's manual

6 720 820 871 (2016/12)

## Contents

# 1 Key to symbols and safety instructions

## 1.1 Key to symbols

**Warnings**

Warnings in this document are identified by a warning triangle printed against a grey background.
Keywords at the start of a warning indicate the type and seriousness of the ensuing risk if measures to prevent the risk are not taken.

The following keywords are defined and can be used in this document:

- **NOTICE** indicates a situation that could result in damage to property or equipment.
- **CAUTION** indicates a situation that could result in minor to medium injury.
- **WARNING** indicates a situation that could result in severe injury or death.
- **DANGER** indicates a situation that will result in severe injury or death.

**Important information**

This symbol indicates important information where there is no risk to people or property.

**Additional symbols**

| Symbol | Explanation |
|---|---|
| ▶ | Step in an action sequence |
| → | Cross-reference to another part of the document |
| • | List entry |
| – | List entry (second level) |

*Table 1*

## 1.2 General safety instructions

These instructions are intended for the user of the heating system

- ▶ Read the instructions (for heat source, modules etc.) before use and keep them handy.
- ▶ Pay attention to the safety and warning instructions.

**Intended use**

- ▶ The product should only be used to control heating systems in one-family houses.

All other use is not suitable. We cannot accept liability for damages resulting from unauthorised use.

**Inspection and maintenance**

Regular inspection and maintenance are prerequisites for safe and energy efficient operation of the heating system.

We recommend you enter into a contract for the annual inspection and responsive maintenance with an approved contractor.

- ▶ Have work carried out only by an approved contractor.
- ▶ If any faults are discovered, have them remedied immediately.

**Damage caused by frost**

If the system is not in operation it can freeze:

- ▶ Follow the instructions to ensure protection from freezing.
- ▶ Always keep the system switched on for additional functions, such as heating hot water or protection from blocking.
- ▶ Rectify operating faults immediately.

**Risk of scalding at the hot water draw-off points**

- ▶ If hot water temperatures above 60 °C are set or if thermal disinfection is activated, a mixer must be installed. If in doubt, ask your contractor.

# 2 Product information

The user interfaces CR 400, CW 400 and CW 800 are collectively referred to as C 400/C 800.

The C 400 user interface makes it easy to operate your C 800 heating system. Turn the selector to set the required room temperature in your home. The thermostatic valves only need to be adjusted if an individual room is too cold or too hot. Automatic mode with the adjustable time program ensures energy-efficient operation by reducing the room temperature at certain times or by shutting down the entire heating system (adjustable reduced temperature). This method of controlling the heating optimises thermal comfort whilst minimising energy consumption.
DHW heating can be adjusted conveniently and controlled efficiently.

## 2.1 Product data on energy consumption

The specified product data correspond to the requirements of the EU Regulation No. 811/2013 which supplements ErP Directive 2010/30/EU. The class of the temperature controller is required to calculate the central heating energy efficiency of an integrated system and is for this reason incorporated into the system data sheet.

| Function of the C 400/C 800 | Class[1)] | [%][1),2)] | |
|---|---|---|---|
| **CR 400** | |  | |
| Room temperature-dependent, modulating | **V** | **3.0** | ● |
| **CR 400/CW 400/CW 800 & outside temperature sensor** | |  | |
| Weather-compensated, modulating | II menu | 2.0 | ❍ |
| Weather-compensated, on/off | III | 1.5 | ❍ |
| Room temperature-dependent, modulating | V | 3.0 | ❍ |
| Weather-compensated with influence of room temperature, modulating | **VI** | **4.0** | ● |
| Weather-compensated with influence of room temperature, on/off | VII | 3.5 | ❍ |

*Table 2 Product data with regard to energy efficiency of C 400/C 800*

- ● Delivery condition
- ❍ Adjustable

1) Classification of the user interface according to EU Regulation 811/2013 for the identification of system packages

2) Contribution to seasonal energy efficiency for central heating in %

## 2.2 Range of functions

These instructions describe the maximum functional scope of the equipment. Your attention is drawn to the importance of the system structure in the relevant places. The setting ranges and basic settings are determined by the local system conditions and may deviate from the information provided in these instructions. Depending on the software version of the user interface, the texts shown in the display may differ from the texts in these instructions.

The functional scope and thus the menu structure of the user interface are determined by the structure of the system:

- Settings for a variety of heating circuits are only available if two or more heating circuits are installed.
- If a CR100 user interface is assigned as a remote control for a heating circuit, certain settings in that heating circuit can only be made via the remote control (→ CR100 operating instructions).
- Settings for a variety of DHW systems will only be available if two DHW systems are installed (e.g. in an apartment building, where the DHW requirements of the residents can vary greatly).
- Information about special system parts (e.g. solar system) are only displayed if corresponding system parts are installed.
- Certain menu items (e.g. heat source settings) are only available for certain types of heat source or if no cascade module (e.g. MC400) is installed.

Consult your contractor if you have further questions.

## 2.3 Function as controller

The C 400 user interface can control up to 4 heating circuits and the C 800 up to 8 heating circuits. In each heating circuit of the system, the heating controls operate in one of main control modes. Depending on your requirements, your contractor will select and set up one of these modes.

Rule of thumb for room temperature-dependent control and for weather-compensated control with influence of room temperature:
the thermostatic valves in the reference room (the room in which the user interface or a remote control is installed) must be fully open!

The main control modes are:

- **Room temperature-dependent (CR 400/CW 400/CW 800)**:
  - The room temperature is controlled based on the measured room temperature
  - The user interface sets the heat output required from the heat source or the flow temperature, technical terms → page 46.
- **Weather-compensated (CW 400/CW 800)**:
  - The room temperature is controlled based on the outside temperature
  - The user interface sets the flow temperature in accordance with a simplified or optimised heating curve.

- **Weather-compensated with influence of room temperature (CW 400/CW 800 with remote control)**:
  - The room temperature is controlled based on the outside temperature and the measured room temperature
  - The user interface sets the flow temperature in accordance with a simplified or optimised heating curve.
- **Constant:** Control with constant temperature independently of outside or room temperature, e.g. for swimming pool or ventilation unit. Flow temperature can be set in the service menu only by a contractor.

### 2.4 Applicability of the technical documentation

Information in the technical documentation about heat sources, heating controllers or the 2-wire BUS apply also to the present user interface.

### 2.5 Declaration of Conformity

CE The design and operation of this product comply with European Directives and the supplementary national requirements. Its conformity is demonstrated by the CE marking.

You can ask for a copy of the declaration of conformity for this product. For this see the contact address on the back cover of these instructions.

### 2.6 Operation after power failure

In the event of a power failure, or periods with disconnected heat source, no settings are lost. The control unit starts again when the power returns. It may be necessary to redo the settings for the time and date. No other settings are necessary.

## 3 Overview of control elements and symbols

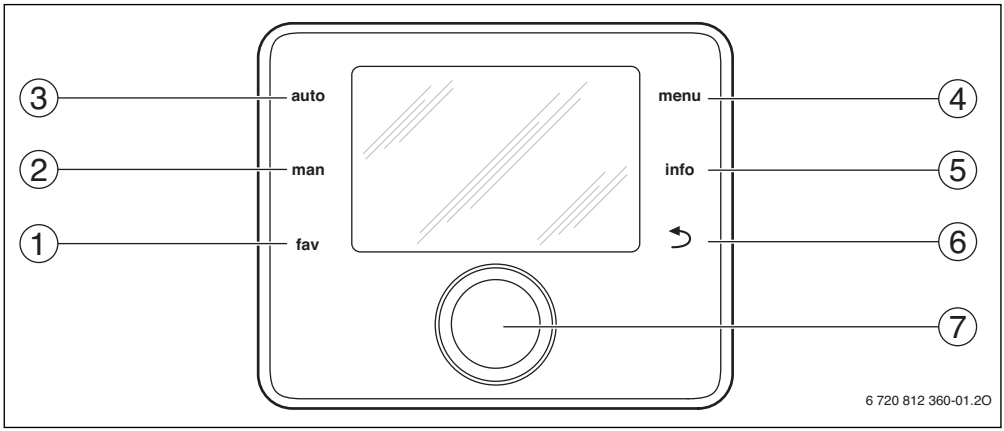



*Fig. 1 Control elements*

[1] fav key
[2] man key
[3] auto key
[4] menu key
[5] Info key
[6] Back key
[7] Selector

If the backlighting of the display is off, the operating step is executed and the backlighting is turned on by actuating a control element. Pressing the selector for the first time only activates the backlighting. If no control element is actuated, the backlighting turns off automatically.

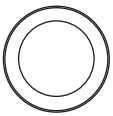
| → Fig. 1, page 5<br>Item | Element | Designation | Explanation |
|---|---|---|---|
| 1 | fav | fav key | ▶ Press to call up the favourites functions for heating circuit 1. |
| | | | ▶ Hold down to individually adjust the favourites menu (→ Chapter 4.7, page 16). |
| 2 | man | man key | ▶ Press to activate the manual operating mode for permanent room temperature set point (continuous operation without time program, → page 9). |
| | | | ▶ Hold down to activate the input field for the duration of manual operation (maximum approx. 48 hours). |
| 3 | auto | auto key | ▶ Press to activate the automatic operating mode with the time program (→ Chapter 4.2, page 9). |
| 4 | menu | menu key | ▶ Press to open the main menu (→ Chapter 5, page 17). |
| 5 | info | Info key | If a menu is open:<br>▶ Press to call up more information about the current selection. |
| | | | If the standard display is active:<br>▶ Press to open the info menu (→ Chapter 6, page 36). |
| 6 |  | Back key | ▶ Press to return to the higher menu level or discard a changed value. |
| | | | If the need for a service or a fault is displayed:<br>▶ Press to switch between standard display and fault display. |
| | | | ▶ Hold to switch from a menu to the standard display. |
| 7 |  | Selector | ▶ Turn to change a setting value (e.g. temperature) or select from among the menus or menu items. |
| | | | If the backlighting is turned off:<br>▶ Press to turn on the backlighting. |
| | | | If the backlighting is turned on:<br>▶ Press to open a selected menu or menu item, confirm a set value (e. g. temperature) or a message or to close a pop-up window. |
| | | | If the standard display is active:<br>▶ Press to activate the input field for selecting the heating circuit in the standard display (systems with at least two heating circuits only, → Chapter 4.1, page 9). |

*Table 3 Control elements*

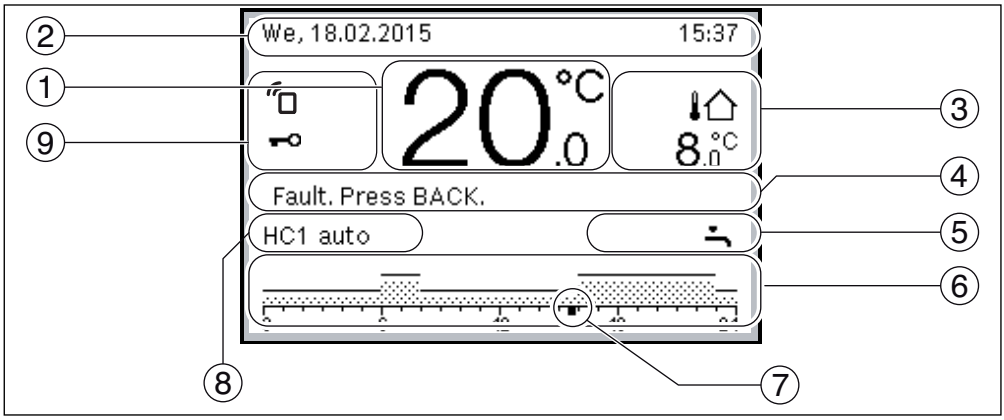



*Fig. 2 Example for a standard display of a system with more than one heating circuit*

[1] Value display
[2] Information line
[3] Outside temperature
[4] Text information
[5] Information graphic
[6] Time program
[7] Time marker (current time)
[8] Operating mode
[9] User interface status

| → Fig. 2, page 7 | | | |
|---|---|---|---|
| **Item** | **Symbol** | **Designation** | **Explanation** |
| **1** | 19.5 °C | Value display | Display of current temperature:<br>• Room temperature for wall-mounted installation<br>• Heat source temperature for installation in heat source. |
| **2** | – | Information line | Display of time of day, day of the week and date. |
| **3** | 3.0 °C | Additional temperature display | Display of an additional temperature: outside temperature, temperature of the solar collector or a DHW system (for further information → page 35). |
| **4** | – | Text information | E.g. the designation of the temperature currently displayed (→ Fig. 2, [1]); a designation for the room temperature is not displayed. If a fault is present, corresponding information will be displayed here until the fault has been rectified. |
| **5** | | Information graphic | Solar pump is in operation |
| | | | DHW heating active. |
| | | | DHW heating is switched off. |
| | | | Burner is on (flame). |
| | **B** | | Heat source is blocked (e.g. by an alternative heat source). |

*Table 4 Symbols on the standard display*

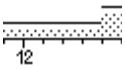
| → Fig. 2, page 7 | | | |
|---|---|---|---|
| **Item** | **Symbol** | **Designation** | **Explanation** |
| **6** |  | Time program | Graphical display of the active time program for the heating circuit displayed. The height of the bars represents roughly the desired room temperature in the different time slots. |
| **7** |  | Time marker | The time marker ■ indicates the current time of day in the time program in 15 minute increments (= division of time scale). |
| **8** |  | Operating mode | Heating is completely off (all heating circuits). |
| |  | | Chimney sweep mode is active. |
| |  | | Emergency operation is active. |
| | **E** | | External heat requirement |
| | **auto** | | System with one heating circuit in automatic mode (heating controlled by time program) |
| | **HC2auto** | | The displayed heating circuit operates in automatic mode. The standard display refers only to the displayed heating circuit. Pressing the man key, the auto key and changing the required room temperature in the standard display only affects the heating circuit displayed. |
| |  | | Heating mode active in automatic mode in the displayed heating circuit |
| |  | | Setback mode active in automatic mode in the displayed heating circuit |
| | **Summer (off)** | | System with one heating circuit in summer mode (heating off, DHW heating active, → Chapter 5.3.4, page 25) |
| | **HC2Summer (off)** | | The displayed heating circuit operates in summer mode (heating off, DHW heating active). The standard display refers only to the displayed heating circuit (→ Chapter 5.3.4, page 25). |
| | **manual** | | System with one heating circuit in manual operation |
| | **HC2manual** | | The displayed heating circuit operates in manual operation. The standard display refers only to the displayed heating circuit. Pressing the man key, the auto key and changing the required room temperature in the standard display only affects the heating circuit displayed. |
| | **Holiday until 10/6/2015** | | Holiday program active in system with one heating circuit (→ Chapter 5.5, page 31). |
| | **HC2Holiday until 10/6/2015** | | The holiday program is active in the displayed heating circuit and possibly for DHW systems (→ Chapter 5.5, page 31). The standard display refers only to the displayed heating circuit. |
| **9** |  | User interface status | A communication module is available in the system and a connection to the Bosch server is active. |
| |  | | The key lock is active (hold down the auto key and the selector to activate or deactivate the key lock). |

*Table 4 Symbols on the standard display*

# 4 Getting started

An overview of the structure of the main menu and the position of the individual menu items can be found on page 17.

Each of the following descriptions takes the standard display as its starting point (→ page 2, Fig. 7 at left).

## 4.1 Selecting a heating circuit for the standard display

The standard display only ever shows data for a single heating circuit. If two or more heating circuits are installed, a setting can be made to determine which heating circuit the data in the standard display relates to.

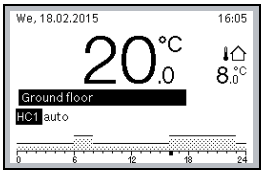
| Operation | Outcome |
|---|---|
| ▶ If the backlighting is turned on, press the selector.<br>The number and operating mode of the heating circuit that is currently selected are shown in the lower part of the display.<br>▶ Turn the selector to select a heating circuit.<br>Only heating circuits that exist in the system are displayed for selection.<br>▶ Wait a few seconds or press the selector.<br>The standard display refers to the heating circuit selected.<br>**Note:** Your installer can set the heating circuits that are available in the standard display. |  <br>6 720 815 237-01.1O |

*Table 5 Getting started – Heating circuit in the standard display*

## 4.2 Setting the operating mode

An explanation of the technical terms “operating mode”, “automatic mode” and “manual operation” can be found on page 46 and 47.

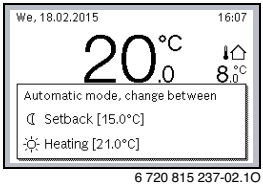
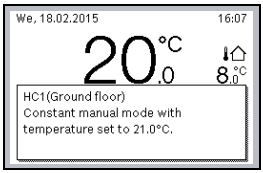
| Operation | Outcome |
|---|---|
| To **activate automatic mode** (taking the time program into account), | |
| ▶ Press the auto key.<br>All temperatures set in the currently valid time program for the heating system are shown in a pop-up window in the lower part of the display. The currently valid temperature flashes.<br>The user interface controls the room temperature according to the active time program for the heating system. |  <br>6 720 815 237-02.1O |
| To activate **manual operation** (without taking the time program into account) | |
| ▶ Press the man key.<br>The required room temperature is shown in a pop-up window in the lower part of the display.<br>The user interface regulates the room temperature permanently to the required room temperature.<br>**Note:** If the control type constant is set for a heating circuit (e.g. swimming pool or ventilation unit), there is no manual operation in this heating circuit. |  <br>6 720 815 237-03.1O |

*Table 6 Getting started – Activating operating modes*

## 4.3 Changing the room temperature

If the control type constant is set for a heating circuit (e.g. swimming pool or ventilation unit), the temperature for this heating circuit can be set only by a contractor. In this case, auto and man keys do not have any function.

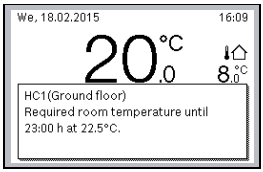
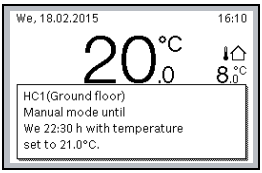
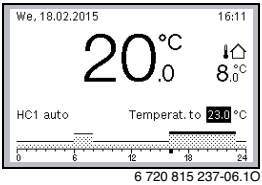
| Operation | | Outcome |
|---|---|---|
| To check the current **required room temperature** | | |
| **Automatic mode** | ▶ Press the auto key.<br>The room temperature required currently (active operating mode) and the next switching time are shown in a pop-up window in the lower part of the display. |  <br>6 720 815 237-04.1O |
| **Manual operation** | ▶ Press the man key.<br>The required room temperature is shown in a pop-up window in the lower part of the display.<br>If manual operation with restricted duration is active, the required room temperature and the duration of manual operation are displayed. |  <br>6 720 815 237-05.1O |
| If it is too cold or too warm for you today: **Change the room temperature temporarily** | | |
| **Automatic mode** | **Changing the room temperature until the next switching time**<br>▶ Turn the selector to set the required room temperature.<br>The corresponding time slot is displayed in bold in the time program bar chart.<br>▶ Wait a few seconds or press the selector.<br>The user interface operates with the modified setting. The change applies until the next switching time in your heating system time program is reached. After this, the time program settings are restored. |  <br>6 720 815 237-06.1O |
| | Undoing a temperature change<br>▶ Turn the selector until the corresponding time slot is no longer displayed in bold in the time program bar chart and press the selector<br>**-or-**<br>▶ To activate manual operation and then automatic mode:<br>– Press the man key.<br>– Wait a few seconds or press the selector to close the pop-up window.<br>– Press the auto key.<br>The change is undone. | |

*Table 7 Getting started – Room temperature*

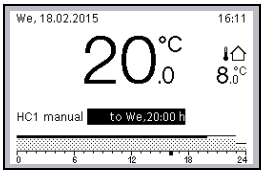
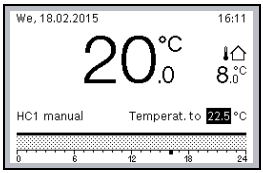
| Operation | | Outcome |
|---|---|---|
| Manual operation | **Setting a constant room temperature for a limited period of time**<br>▶ Press and hold down the man key until the input field for the duration of manual operation is displayed.<br>▶ Turn the selector to set the required duration.<br>The maximum limited duration for manual operation is approx. 48 hours (2 days).<br>▶ Press the selector.<br>The user interface operates with the modified settings.<br>If manual operation ends at the set time, the active time program is restored. |  <br>6 720 815 237-07.1O |
| | **Cancelling limited duration for constant room temperature**<br>▶ Set the duration to more than 48 hours (→ setting a constant room temperature for a limited period of time).<br>**-or-**<br>▶ To activate automatic mode and then manual operation:<br>– Activate automatic mode (press auto key).<br>– Wait a few seconds or press the selector to close the pop-up window.<br>– Activate manual operation (press man key).<br>Manual operation is active **permanently** (constant room temperature for an unrestricted period of time). | |
| If you require a room temperature for a period of time which deviates from the temperatures set for automatic mode: **activate manual operation and set the required room temperature** | | |
| Manual operation | ▶ Press the man key.<br>Manual operation is activated. The room temperature that is currently valid is shown in a pop-up window in the lower part of the display. The time program bar chart is displayed in bold.<br>▶ Wait a few seconds or press the selector to close the pop-up window.<br>▶ Turn the selector to set the required room temperature.<br>▶ Wait a few seconds or press the selector.<br>The room temperature that is currently valid is shown in a pop-up window in the lower part of the display.<br>The user interface operates with the modified settings. |  <br>6 720 815 237-08.1O |

*Table 7 Getting started – Room temperature*

## 4.4 Additional settings

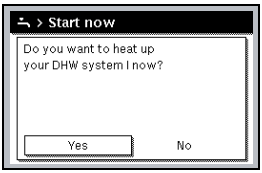
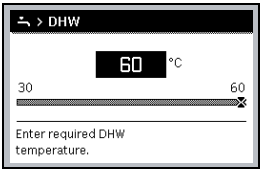
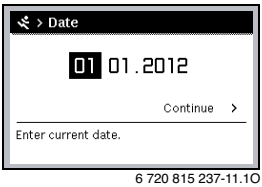
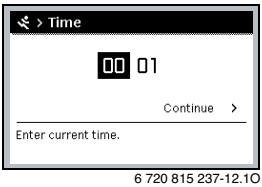
| Operation | Outcome |
|---|---|
| If you need hot water outside of the times set in the time program, activate the **Heating once** setting in the **Start now** menu (= immediate hot water function). | |
| ▶ Press the menu key to open the main menu.<br>▶ Turn the selector to highlight **DHW**.<br>▶ Press the selector to open the **DHW** menu.<br>▶ Press the selector to open the **Heating once** menu.<br>▶ Press the selector twice to start the DHW heating.<br>The DHW heating is active immediately for the set duration. Depending on the installed system, it may be necessary to select a DHW system (**DHW system I** or **II**). |  <br>6 720 815 237-09.1O |
| If the DHW is too cold or too hot for you: **change the DHW temperature** | |
| ▶ Press the menu key to open the main menu.<br>▶ Turn the selector to highlight **DHW**.<br>▶ Press the selector to open the **DHW** menu.<br>▶ Turn the selector to highlight **Temperature settings**.<br>▶ Press the selector to open the **Temperature settings** menu.<br>▶ Turn the selector to highlight **DHW** or **DHW reduced**.<br>▶ Press the selector.<br>▶ Turn the selector to set the temperature.<br>▶ Press the selector.<br>The user interface operates with the modified settings. Depending on the installed system, it may be necessary to select a DHW system (**DHW system I** or **II**). |  <br>6 720 815 237-10.1O |
| **Setting the date and time** | |
| If the user interface has been disconnected from the power supply for a prolonged period, the display will prompt the user to enter the date and time before reverting back to normal operation.<br>▶ Restore the power supply.<br>The user interface displays the setting for the date.<br>▶ Turn the selector to set the day, month and year.<br>**Continue** is highlighted in the display. |  <br>Enter current date.<br>6 720 815 237-11.1O |
| ▶ Press the selector.<br>▶ Set the time in the same way as the date.<br>**Continue** is highlighted in the display.<br>▶ Press the selector.<br>The user interface operates with the modified settings. No other settings are required to recommission the user interface. |  <br>Enter current time.<br>6 720 815 237-12.1O |
| To prevent the settings for the user interface from being modified inadvertently:<br>**Activate or deactivate key block** (child lock, → page 47) | |
| ▶ Press and hold down the auto key and the selector for a few seconds to activate or deactivate the key block.<br>When the key block is enabled, the key symbol appears in the display (→ Fig. 2 [5], page 7). | |

*Table 8 Getting started – More settings*

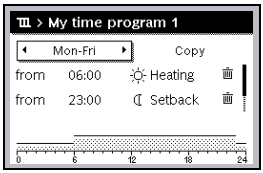
| Operation | Outcome |
|---|---|
| To change the language of the display texts: **set language** | |
| ▶ Press the menu key to open the main menu.<br>▶ Turn the selector to highlight **Settings**.<br>▶ Press the selector to open the **Settings** menu.<br>▶ Press the selector.<br>▶ Turn the selector to select a language.<br>▶ Press the selector.<br>The user interface operates with the modified settings. |  <br>6 720 815 237-13.1O |
| If your day/night pattern changes (e.g. if you work shifts): **adapt time program** | |
| In the **Heating** > **Time program** menu, the time program can be adapted to suit your personal lifestyle habits or circumstances in just a few easy steps (→ Chapter 5.3.2, page 21). |  <br>6 720 815 237-14.1O |

*Table 8 Getting started – More settings*

## 4.5 Activating emergency operation

It is possible to activate the emergency operation for certain types of heat source by selecting the heat source menu item from the main menu. In emergency operation the heat source enters the heating mode until the burner has reached the set flow temperature. A heat supply for heating and DHW is thus guaranteed in the event of a fault until a contractor has repaired the heating system.

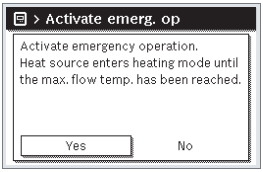
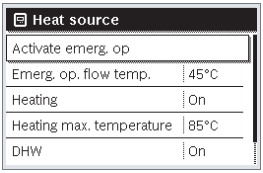
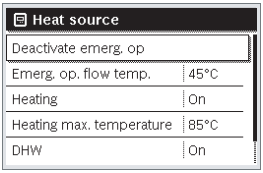
| Operation | Outcome |
|---|---|
| **Activating emergency operation** | |
| ▶ Press the menu key to open the main menu.<br>▶ Press the selector to open the **Heat appliance** menu.<br>▶ Press the selector to select **Activate emergency operation**.<br>A pop-up window is displayed which prompts you to activate the emergency operation. |  <br>6 720 815 820-94.1O |
| ▶ If **Yes** is highlighted, press the selector to activate the emergency operation.<br>The display returns to the **Heat appliance** menu.<br>▶ Turn the selector to highlight **Emerg. op. flow temp.**.<br>▶ Press the selector.<br>▶ Turn the selector to set the temperature.<br>▶ Press the selector.<br>The system operates with the modified settings in emergency operation. |  <br>6 720 815 820-95.1O |
| **Deactivate emergency operation** | |
| ▶ Press the menu key to open the main menu.<br>▶ Press the selector to open the **Heat appliance** menu.<br>▶ Press the selector to select **Deactivate emergency operation**.<br>A pop-up window is displayed which prompts you to deactivate the emergency operation.<br>▶ If **Yes** is highlighted, press the selector to deactivate the emergency operation.<br>The system reverts to normal operation. |  <br>6 720 815 820-96.1O |

*Table 9 Getting started – Emergency operation*

## 4.6 Activating/deactivating heating/DHW

It is possible to activate and deactivate the heating and the DHW for certain types of heat source by selecting the heat source menu item from the main menu. Thus, for example, the system can be controlled manually before a short-term absence of a few days without the need to set up a holiday program. This function is only available if the system is designed and configured accordingly (e.g. in systems without cascade module). The activation/deactivation of the heating is described in Tab. 15. DHW can be operated in the same way.

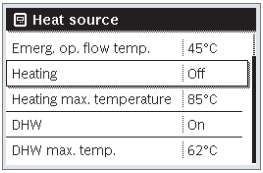
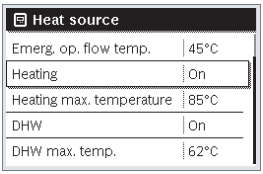
| Operation | Outcome |
|---|---|
| Deactivate the heating | |
| ▶ Press the menu key to open the main menu.<br>▶ Press the selector to open the **Heat appliance** menu.<br>▶ Turn the selector to highlight **Heating**.<br>▶ Press the selector to select **Heating**.<br>▶ Turn and press the selector to deactivate the heating (**Off**) or to cancel the selection (**On**).<br>The changes are effective immediately.<br>▶ Press the Back key to close the menu. |  <br>6 720 815 820-62.1O |
| **Activate heating** | |
| ▶ Press the menu key to open the main menu.<br>▶ Press the selector to open the **Heat appliance** menu.<br>▶ Turn the selector to highlight **Heating**.<br>▶ Press the selector to select **Heating**.<br>▶ Turn and press the selector to activate the heating (**On**) or to cancel the selection (**Off**).<br>The changes are effective immediately.<br>▶ Press the Back key to close the menu. |  <br>6 720 815 820-64.1O |

*Table 10 Getting started – Activating/deactivating heating/DHW*

## 4.7 Favourites functions

Via the fav key you have direct access to often used functions for heating circuit 1. The first pressing of the fav key opens the menu for configuring the favourites menu. There you can add your personal favourites and if necessary later adapt the favourites menu to your requirements.

The function of the fav key is independent of the heating circuit displayed in the standard display. Settings changed via the favourites menu always apply only to heating circuit 1.

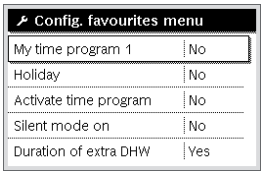
| Operation | Outcome |
|---|---|
| To access a favourites function: **open the favourites menu** | |
| ▶ Press the fav key to open the Favourites menu.<br>▶ Turn and press the selector to select a favourites function.<br>▶ Change the settings (operation is the same as when making a setting in the main menu). | |
| To adapt the list of favourites to meet your requirements: **adapt the Favourites menu** | |
| ▶ Press and hold down the fav key until the menu for configuring the Favourites menu is displayed.<br>▶ Turn and press the selector to select a function (**Yes**) or to cancel your selection (**No**). The changes are effective immediately.<br>▶ Press the Back key to close the menu. |  <br>6 720 811 136-15.1O |

*Table 11 Getting started – Favourites functions*

# 5 Working with the main menu

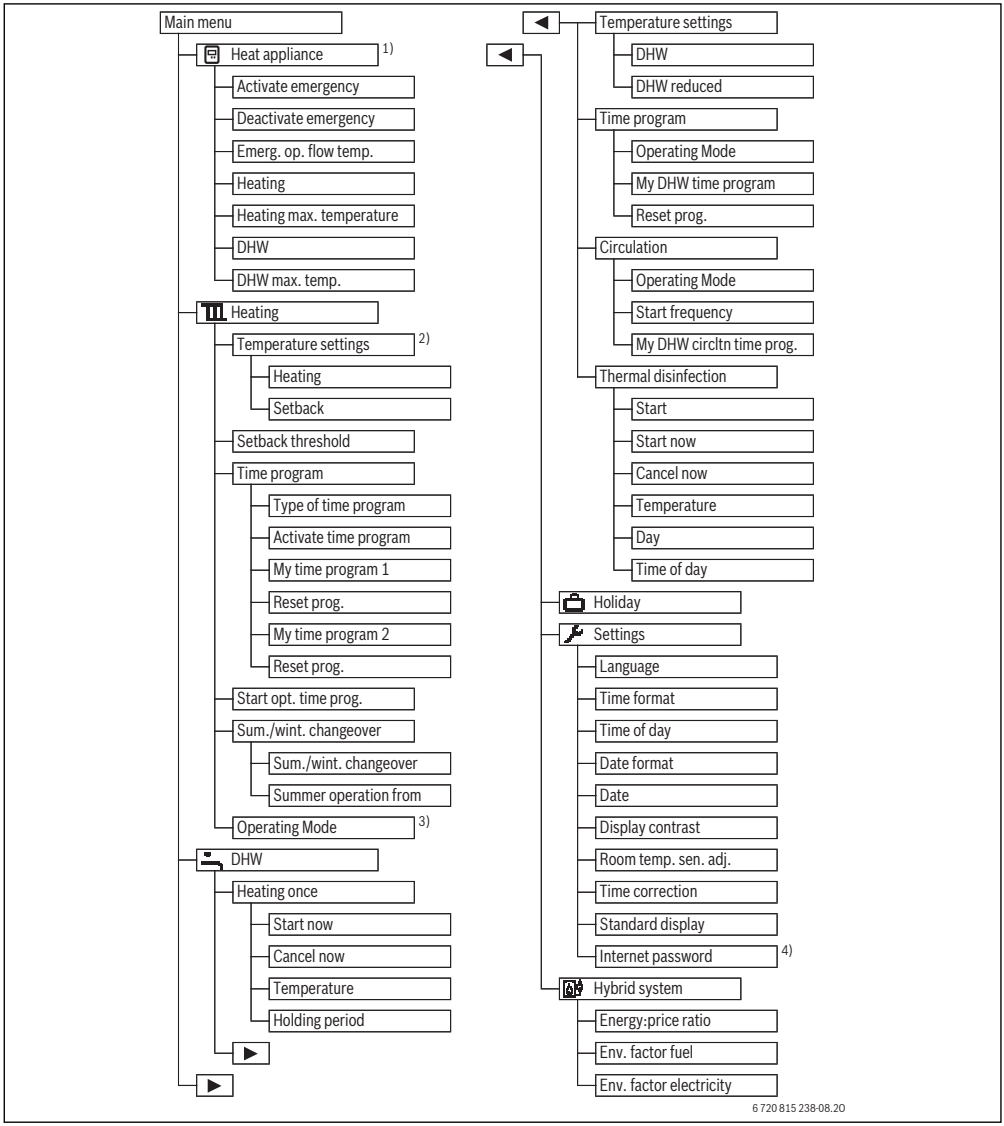



*Fig. 3 Menu structure of the main menu*

1) Only available without cascade module (e.g. MC400) for certain types of heat source.
2) Different levels are only available with type of time program.
3) Only available with a constant heating circuit.
4) Only available if a MB LAN2 communication module or an appliance electronics with integrated communication interface (MX 25) is installed.

## 5.1 Main menu summary

If two or more heating circuits or two or more DHW systems are installed in the system, an additional selection must be made in some menus:

- ▶ Turn the selector to select the heating circuit or DHW system for which the settings are being changed.
- ▶ Press the selector to display the menu.

| Menu | Purpose of the menu | Page |
|---|---|---|
| **Heat appliance** | Switch heat source to emergency operation. Switch heating and DHW heating on or off and set the maximum flow and DHW temperature. Only available with certain types of heat source if no cascade module (e.g. MC400) is installed. | 19 |
| **Heating** | Change the room temperatures and time program for the heating system permanently. | 19 |
| **Temperature settings/Setback threshold** | Set the desired room temperature that can be assigned to the periods in the time program with heating and setback mode or the setback threshold in case of freely adjustable temperatures for switching times. | 22 |
| **Operating Mode**[1)] | Switch a constant heating circuit on or off and activate a time program of a constant heating circuit (e.g. swimming pool or ventilation unit). | 21 |
| **Time program** | Switch between heating and setback mode or any temperatures at defined times of day and on defined days of the week (automatic mode). Separate time programs can be used for DHW and circulation. | 21 |
| **Start opt. time prog.** | The time program for the heating system is optimised automatically for increased comfort by bringing forward the switching times. If you do this, the required room temperature will be reached in advance of the switching time. | 25 |
| **Sum./wint. changeover** | Switch automatically between summer mode (heating off) and winter mode (heating on) (subject to outside temperature). | 25 |
| **DHW** | Change the water temperatures and time program for DHW heating permanently. | 26 |
| **Heating once** | Set temperature and duration for once-only cylinder charging (= immediate DHW heating) and start once-only cylinder charging. | 26 |
| **Temperature settings** | Set water temperatures for different operating modes which can be assigned to the time program. | 27 |
| **Time program** | Switch between DHW, reduced DHW heating and no DHW heating operating modes at defined times of day and on defined days of the week (automatic mode). | 27 |
| **Circulation** | Set time program for DHW circulation so that DHW is available without delay at the draw-off points. | 29 |
| **Thermal disinfection** | Heat up DHW to kill off pathogens. | 30 |
| **Holiday** | Settings for operating the system during prolonged periods of absence (holiday program). | 31 |
| **Settings** | Change general settings such as time, date, display contrast etc. | 35 |
| **Hybrid system** | If a hybrid system is installed, adapt the settings for its component parts. If a hybrid system is not installed, this menu is switched off. | 36 |

*Table 12 Main menu summary*

1) This menu item is only available if control type Constant is set for a heating circuit.

## 5.2 Heat source settings

This menu is only available for certain types of heat source if the system is designed and configured accordingly (e.g. in systems without cascade module).

Menu: **Heat appliance**

| Menu item | Description |
|---|---|
| **Activate emergency operation** / **Deactivate emergency operation** | In emergency operation, heating and DHW heating are active. |
| **Emerg. op. flow temp.** | Set flow temperature in emergency operation |
| **Heating** | Switch the heating system on and off. |
| **Heating max. temperature** | Maximum flow temperature for heating system |
| **DHW** | Switch DHW heating on and off. |
| **DHW max. temp.** | Maximum DHW temperature |

*Table 13 Heat source settings*

## 5.3 Adapting settings for heating system automatic mode

Normally, the time program provides the best heating comfort.

In the default settings for each heating circuit, time program 1 is active with the following settings:

- Starting at 06:00 (08:00 on Saturdays and Sundays) heat to 21 °C (heating mode). Starting at 23:00 heat to 15 °C (setback mode).

These settings provide economic heating from 23:00 in the evening until 06:00 in the morning on the following day.

**Heating circuit 1 ... 4 with C 400 or heating circuit 1 ... 8 with C 800**

If more than one heating circuit has been installed and configured, the settings for heating circuits 1 ... 4 or 8 are changed in the same way as for systems with one heating circuit. However, changes are valid **only for the selected heating circuit**.

A remote control can be installed for each heating circuit. If an CR100 is assigned to a heating circuit as a remote control, the CR100 determines the time program for the heating system. For this heating circuit, the time program cannot be set at the C 400/C 800. The **Time program** menu is not displayed for the heating circuit assigned to the remote control. The most recent change to the operating mode in this heating circuit (on the CR100 or the C 400/C 800) is always the valid setting.

Menu: **Heating**

| Menu item | Description |
|---|---|
| **Temperature settings**/ **Setback threshold** | If the time program with **2 temperature levels** is active, the temperatures for the 2 levels **Heating** and **Setback** can be set in this menu.<br>If the time program with **Freely adjustable temperature** is active, the setback threshold is set here. This is the temperature above which the setback mode is activated.<br>(→ Tab. 15, page 20) |
| **Time program** | → Chapter 5.3.2, page 21 |
| **Start opt. time prog.** | → Chapter 5.3.3, page 25 |
| **Sum./wint. changeover** | → Chapter 5.3.4, page 25 |
| **Operating Mode** | Only available if the control type Constant is set for the selected heating circuit (→ Chapter 5.3.1, page 21). |

*Table 14 Settings for heating system automatic mode*

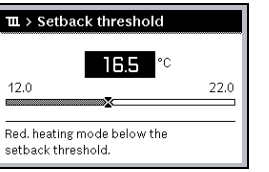
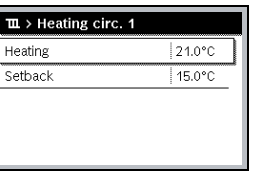
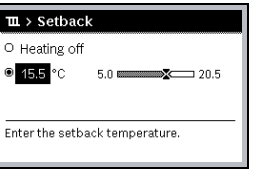
| Operation | Outcome |
|---|---|
| **Set the required room temperature for heating and setback mode/setback threshold in automatic mode** | |
| ▶ Press the menu key to open the main menu.<br>▶ Turn the selector to highlight the **Heating** menu.<br>▶ Press the selector to open the **Heating** menu.<br>▶ If **Type of time program** is set on **Freely adjustable temperature**, press the selector to open the **Setback threshold** menu.<br>▶ If two or more heating circuits are installed, turn the selector to highlight **Heating circuit 1**, **2**, **3** or **4** and press the selector.<br>▶ Turn and press the selector to set the temperature.<br>More temperature settings are possible via the time program (→ Chapter 5.3.2, page 21). |  <br>6 720 815 237-20.1O |
| ▶ If **Type of time program** is set on **2 temperature levels**, press the selector to open the **Temperature settings** menu.<br>Note: The time program can only be set using a App on smartphone or a similar terminal appliance if this setting is selected. |  <br>6 720 815 237-21.1O |
| ▶ Turn the selector to highlight **Heating** or **Setback**.<br>▶ Press the selector.<br>▶ Turn the selector to highlight the desired setting for the setback mode.<br>▶ Press the selector to activate the selected setting.<br>▶ Turn and press the selector to set the temperature. The limits of the setting values for the temperatures are determined by the settings for the other operating mode in each case.<br>The user interface operates with the modified settings. The settings are applied to all time programs for the heating system (if two or more heating circuits are installed, it is only applied in the selected heating circuit). |  <br>6 720 815 237-22.1O |

*Table 15 Heating and setback mode/setback threshold for adapting the automatic mode to suit individual preferences*

### 5.3.1 Observe with constant heating circuit (e.g. swimming pool or ventilation unit)

If the control type Constant is set for a heating circuit, the operation deviates from the description in the in the following respects:

- In the **Heating** > **Operating Mode** menu, the automatic mode is activated for the constant heating circuit (**Auto**) or the control is permanently switched on or off to a constant temperature (**On**/**Off**).
- The constant heating circuit is heated in the automatic mode by taking account of the time program.
- In the time program, the **On** and **Off** operating modes are available.
- The constant heating circuit is not displayed in the standard display.
- The temperature for the constant heating circuit can be set in the service menu only by a contractor.

### 5.3.2 Adapting Time program for automatic mode

The time program can only be set using an app on a smartphone or a similar terminal appliance if the **Type of time program** > **Levels** setting is selected.

To set the same switching times for multiple days of the week:

- ▶ Set switching times for a group of days, e.g. **Mon-Sun** or **Mon-Fri**.
- ▶ Adjust the time program for the specific days of the week for which different settings are required under **Monday** ... **Sunday** (detailed description → Tab. 18, page 23).

Menu: **Time program**

| Menu item | Description |
|---|---|
| **Type of time program** | There are two ways to set a heating program. Freely adjustable temperatures can be assigned to the individual switching times or the time program switches between two **Levels**, assigned to the **Heating** and the **Setback** operating modes. |
| **Activate time program** | Activating automatic mode triggers control of the room temperature according to the settings in the selected time program (**My time program 1** or **My time program 2**). |
| **My time program 1** | 6 switching times can be set for each day or group of days. One of the two operating modes can be assigned to each switching time in automatic mode. The minimum duration of a time slot between two switching times is 15 minutes. |
| **Reset prog.** | Here **My time program 1** can be reset to the default setting. |
| **My time program 2** | → **My time program 1** |
| **Reset prog.** | Here **My time program 2** can be reset to the default setting. |

*Table 16 Time program settings for heating*

The time program ensures automatic changeover between temperatures or operating modes at defined switching times. The user interface has two time programs for each heating circuit. Up to a maximum of six switching times per day can be programmed, each with a temperature or operating mode. The default settings for the time programs provide economic heating overnight.

If the settings, temperatures or switching times of the time program do not meet your needs, you can adapt the time program. If you do not require heating overnight, speak to your contractor. He has access to additional settings for configuring setback mode.

The following table shows you how to activate and select time programs for the heating system.

If an CR100 has been assigned to a heating circuit as a remote control, you can also activate the operating modes from the corresponding remote control (→ CR100 operating instructions). In this case no freely adjustable temperatures can be assigned to the time slots.

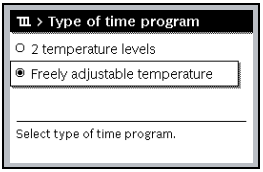
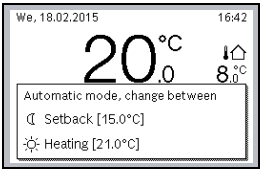
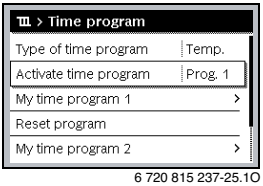
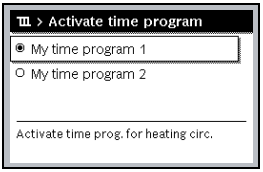
| Operation | Outcome |
|---|---|
| **Adjust the type of time program** | |
| ▶ Press the menu key to open the main menu.<br>▶ Turn the selector to highlight **Heating**.<br>▶ Press the selector to open the **Heating** menu.<br>▶ Turn the selector to highlight the **Time program** menu.<br>▶ Press the selector to open the **Time program** menu.<br>▶ If two or more heating circuits are installed, turn the selector to highlight **Heating circuit 1**, **2**, ..., **8** and press the selector.<br>▶ Press the selector.<br>▶ Turn the selector to highlight the desired setting for **Type of time program**.<br>▶ Press the selector to activate the selected setting. |  <br>6 720 815 237-23.1O |
| **Activate time program for the heating system (automatic mode)** | |
| If two or more heating circuits are installed, the heating circuit must be selected before automatic mode is activated (→ Chapter 4.1, page 9).<br>▶ If the standard display is active during manual operation, press the auto key to activate the automatic mode.<br>If a time program of the **2 temperature levels** type is active, temperatures for the heating system are shown in a pop-up window in the lower part of the display. The currently valid temperature flashes.<br>If a time program of the **Freely adjustable temperature** type is active, automatic mode is shown in a pop-up window in the lower part of the display. |  <br>6 720 815 237-24.1O |
| **Select active time program for the heating system** | |
| ▶ If the standard display is active, press the menu key to open the main menu.<br>▶ Turn the selector to highlight **Heating**.<br>▶ Press the selector to open the **Heating** menu.<br>▶ Turn the selector to highlight **Time program**.<br>▶ Press the selector to open the **Time program** menu.<br>▶ Turn the selector to highlight **Activate time program**.<br>Depending on the installed system, it may be necessary to select a heating circuit. |  <br>6 720 815 237-25.1O |
| ▶ Press the selector.<br>▶ Turn the selector to highlight **My time program 1** or **2** and press the selector.<br>The user interface operates in automatic mode with the selected time program (if two or more heating circuits are installed, it only operates in the selected heating circuit). |  <br>6 720 815 237-26.1O |

*Table 17 Activating and selecting time programs for the heating system*

The following table shows you how to adapt a time program for the heating system.

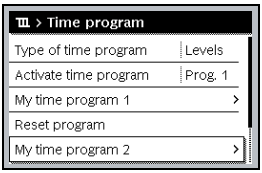
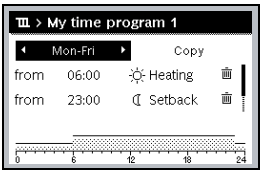
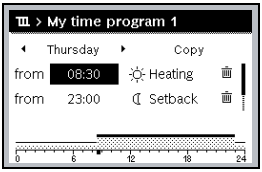
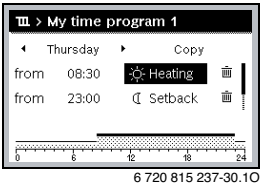
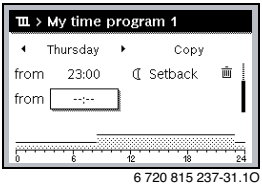
| Operation | Outcome |
|---|---|
| **Open the menu for adapting a time program for the heating system** | |
| ▶ If the standard display is active, press the menu key to open the main menu.<br>▶ Turn the selector to highlight **Heating**.<br>▶ Press the selector to open the **Heating** menu.<br>▶ Turn the selector to highlight **Time program**.<br>▶ Press the selector to open the **Time program** menu.<br>▶ Turn the selector to highlight **My time program 1** or **2**.<br>Depending on the installed system, it may be necessary to select a heating circuit. |  <br>6 720 815 237-27.1O |
| ▶ Press the selector.<br>▶ Press the control knob again to activate the input field for the day of the week or the group of days.<br>▶ Turn the selector to select a day of the week or a group of days and press the selector.<br>The changes in this menu only affect the selected day of the week or the selected group of days. |  <br>6 720 815 237-28.1O |
| **Moving switching time** | |
| ▶ Open the menu for adapting a time program for the heating system.<br>▶ Turn the selector to highlight a switching time.<br>▶ Press the selector to activate the input field for the switching time.<br>▶ Turn the selector to move the switching time.<br>The modified time slot is displayed in bold in the time program bar chart.<br>▶ Press the selector.<br>The user interface operates with the modified settings. |  <br>6 720 815 237-29.1O |
| **Set the operating mode/temperature for a time slot** | |
| Depending on the type of time program, an operating mode or a temperature can be set here for each time slot:<br>▶ Open the menu for adapting a time program for the heating system (→ top).<br>▶ Turn the selector to highlight the operating mode/temperature setting of a time slot.<br>▶ Press the selector to activate the input field.<br>▶ Turn the selector to select an operating mode (heating or setback mode) or to set the temperature.<br>The modified time slot is displayed in bold in the time program bar chart.<br>▶ Press the selector.<br>The user interface operates with the modified settings. |  <br>6 720 815 237-30.1O |
| **Add switching time** | |
| ▶ Open the menu for adapting a time program for the heating system (→ page 23).<br>▶ Turn the selector until the empty input field underneath the last switching time is highlighted. |  <br>6 720 815 237-31.1O |

*Table 18 Adapting time program to suit individual heating preferences*

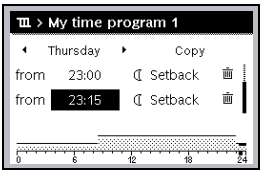
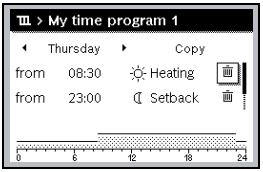
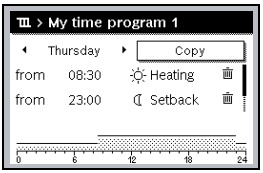
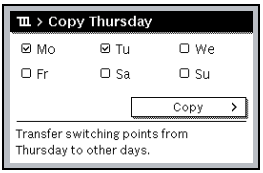
| Operation | Outcome |
|---|---|
| ▶ Press the selector.<br>A new switching time is added automatically 15 minutes after the last switching time. The end of the new time slot is always the next switching time in the temporal sequence.<br>The input field for the new switching time is enabled.<br>▶ Turn the selector to set the required time.<br>The new time slot is displayed in bold in the time program bar chart.<br>▶ Press the selector.<br>The switching times are automatically sorted in chronological order. The user interface operates with the modified settings. |  <br>6 720 815 237-32.1O |
| **Delete switching time** (e.g. setback starting at 08:00) | |
| ▶ Open the menu for adapting a time program for the heating system (→ page 23).<br>▶ Turn the selector to highlight a symbol for deleting a switching time 🗑.<br>The 🗑 symbol is associated with the switching time on the same line.<br>▶ Press the selector.<br>A pop-up window appears prompting you to confirm that the selected switching time is to be deleted.<br>▶ Turn the selector to highlight **Yes** and press the selector.<br>The switching time is deleted. The previous time slot is extended to the next switching time. The switching times are automatically sorted in chronological order. The user interface operates with the modified settings. |  <br>6 720 815 237-33.1O |
| **Copy time program** (e.g. transfer time program from Thursday to Monday and Tuesday) | |
| ▶ Open the menu for adapting a time program for the heating system (→ page 23) and select the day of the week to be copied, e.g. Thursday.<br>▶ Turn the selector to highlight **Copy**. |  <br>6 720 815 237-34.1O |
| ▶ Press the selector.<br>A list of days of the week for which the time program should apply to is displayed for you to make a selection.<br>▶ Turn and press the control knob to select the day of the week, e.g. Monday and Tuesday.<br>▶ Turn the selector to highlight **Copy** and press the selector.<br>▶ The time program that has been copied is displayed in a pop-up window.<br>▶ Press the selector to close the pop-up window.<br>The user interface operates with the modified settings. |  <br>6 720 815 237-35.1O |

*Table 18 Adapting time program to suit individual heating preferences*

### 5.3.3 Automatic adaptation of the time program

Menu: **Start opt. time prog.**

| Menu item | Description |
|---|---|
| **Start opt. time prog.**[1] | • If the cut-in optimisation is switched on, the heating phases in the time program are brought forward so that the set room temperature is reached in advance of the required times.<br>• If the cut-in optimisation is switched off, the heating system is switched on at the required times. The set room temperature is reached slightly later. |

*Table 19 Settings for the cut-in optimisation of the time programs*

1) Depending on the installed system, it may be necessary to select a heating circuit (heating circuit 1 ... 8).

### 5.3.4 Setting the summer/winter switchover threshold

**NOTICE:** System damage

▶ Do not switch over to summer mode if there is a risk of frost.

This menu item is only available with weather-compensated control. In order to be able to use weather-compensated control, an outside temperature sensor must be installed.

The heating system is switched off in summer mode, the heating system in switched on in winter mode. DHW heating is independent of the switching between summer and winter modes.

The switching between summer and winter modes is only active in automatic mode (by taking account of the time program). For constant heating circuits (e.g. for a swimming pool or a ventilation unit) the switching between summer and winter modes is not available.

Menu: **Sum./wint. changeover**

| Menu item | Description |
|---|---|
| **Sum./wint. changeover** | • In summer, heating mode can be switched off (**Permanently summer**).<br>• The heating mode can be shut down based on the outside temperature (**Summer mode from**); this is only available if the automatic mode is active in the heating circuit.<br>• The heating mode can be active constantly (**Permanently winter**). However, the heat source only goes into operation if it is too cold inside.<br>If more than one heating circuit is installed, heating circuit 1 ... 8 is displayed instead of this menu item. |
| **Summer operation from**[1] | If the adjusted outside temperature[2] exceeds the temperature threshold set here, the heating system is switched off.<br>If the adjusted outside temperature falls below the temperature threshold set here by 1 °C, the heating system is switched on. In systems with more than one heating circuit, this setting always relates to the corresponding heating circuit in each case. |

*Table 20 Settings for the switching between summer and winter modes*

1) This menu item is only displayed if the outdoor-temperature-dependent switching between summer and winter modes is active for the heating circuit concerned.

2) When the outside temperature is adjusted, changes to the measured outside temperature are delayed and fluctuations reduced.

## 5.4 Changing the settings for DHW heating

Menu: **DHW**

These settings are only available if at least one DHW system is installed in the system. The water can be heated via a cylinder or according to the instantaneous water heating principle.

**WARNING:** Risk of scalding!
If thermal disinfection has been activated to avoid legionella, the hot water is heated once to in excess of 65 °C. The factory setting for the hot water temperature is 60 °C. There is a risk of scalding at the draw-off points if the temperature is set higher than this.

- ▶ Make sure that a mixer is installed. If in doubt, ask your contractor.

There is a factory-set custom time program for DHW heating. Alternatively, DHW heating is based on the time programs for heating systems of all heating circuits or it can be constant (→ Chapter 5.4.3, page 27).

**DHW system I or DHW system II**

If two DHW systems have been installed and configured, the settings can be changed for DHW system I or II in the same way as for installations with one DHW system. However, changes made in the respective menu are valid **only for the selected system**.

### 5.4.1 Activating DHW heating immediately

If DHW is needed outside the heating phases, DHW heating can be activated manually in this menu.

Menu: **Heating once**

| Menu item | Description |
|---|---|
| **Start** / **Cancel now** | After activation of the once-only cylinder charging, DHW is heated for the set duration to the set temperature. When once-only cylinder charging is active, **Start** is displayed instead of **Cancel now** in the menu. Select this setting for immediate deactivation of the once-only cylinder charging. |
| **Temperature** | Desired DHW temperature (15 to 60 °C[1]) for the once-only cylinder charging |
| **Holding period** | Duration for the once-only cylinder charging (15 minutes ... 48 hours) |

*Table 21 Settings for once-only cylinder charging*

1) Your contractor can only change the maximum value in the service menu for EMS 2 heat sources or DHW heating via MM100/MM200 modules.

### 5.4.2 Setting the DHW temperature

The DHW temperatures for the **DHW** and **DHW reduced** operating modes can be set in this menu.

The temperature setting for the **DHW reduced** operating mode is only available if a DHW cylinder is installed in the DHW system.

Menu: **Temperature settings**

| Menu item | description |
|---|---|
| **DHW** | Desired DHW temperature (15 ... 60 °C[1)]) for the **DHW** operating mode. If automatic mode is active, the DHW time program will switch to this temperature at the start of every heating phase for which corresponding settings have been made. This temperature cannot be set lower than the temperature for **DHW reduced**. |
| **DHW reduced** | Required DHW temperature for **DHW reduced** operating mode. If automatic mode is active, the time program will switch to this temperature at the start of every heating phase for which corresponding settings have been made. |

*Table 22 Temperature settings for DHW*

1) Your contractor can change the maximum value in the service menu.

### 5.4.3 Setting the time program for DHW heating

The time program for DHW heating can be adjusted in this menu.

If a DHW system without a DHW cylinder is installed (DHW heating with a combi heater), only the **On** and **Off** operating modes will be available in the time program. If **Off** operating mode is active, the keep hot function is off. Consequently, hot water will only be available after running the hot tap for a while.

**Linking the time program for DHW to the time program for the heating system**

In the default settings, DHW is heated based on a separate time program.

- If **Own time program** is set, the **DHW** operating mode is active daily from 05:00 (from 07:00 on Saturdays and Sundays) until 23:00 (time program default settings). If DHW heating is via a combi boiler, the keep hot function is active at the same times. In both cases the keep hot function is switched off during the night.
- If **As heating circuit time program** is set, DHW heating is active in the **DHW** operating mode for half an hour before, during and after each heating phase of all heating circuits.

Menu: **Time program**

| Menu item | Description |
|---|---|
| **Operating Mode** | • DHW heating can be linked to the time program for the heating system (**As heating circuit time program**, → page 27).<br>• You can use the **Own time program** to set a time program for DHW heating that works independently of the time program for the heating system.<br>• If **Always on - DHW red.** or **Always on - DHW** is set, the DHW heating is active constantly.<br>• In case of **Off** there is no DHW heating/keep hot. |
| **My DHW time program** | 6 switching times can be set for each day or group of days. One of up to three operating modes can be assigned to each switching time in automatic mode. The minimum duration of a time slot between two switching times is 15 minutes. |
| **Reset prog.** | The time program for the DHW system is reset to the default setting with this menu item. |

*Table 23 Time program settings for DHW*

The following table shows you how to adapt the settings for DHW heating.

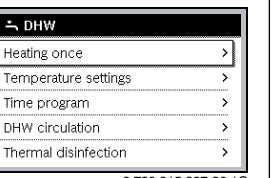
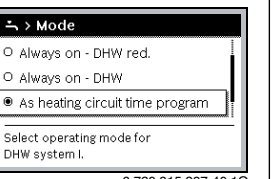
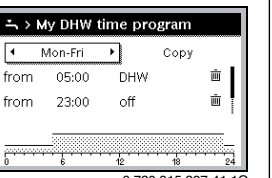
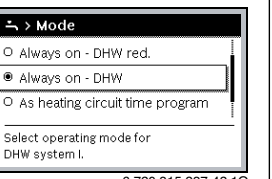
| Operation | Outcome |
|---|---|
| **Open the menu for the DHW settings** | |
| ▶ If the standard display is active, press the menu key to open the main menu.<br>▶ Turn the selector to highlight **DHW**.<br>▶ Press the selector to open the **DHW** menu. |  <br>6 720 815 237-39.1O |
| **Selecting and setting the time program for DHW heating** | |
| ▶ Open the menu for the DHW settings.<br>▶ Turn the selector to highlight **Time program**.<br>▶ Press the selector to open the **Time program** menu.<br>▶ Press the selector to open the **Operating Mode** menu.<br>▶ Turn the selector to select **As heating circuit time program** and press the selector. The time program for the heating system now also determines the switching times of the time program for DHW heating (→ Chapter 5.4.3, page 27). Depending on the installed system, it may be necessary to select a DHW system. |  <br>6 720 815 237-40.1O |
| ▶ Turn the selector to mark the **Own time program** menu item and press the selector. The time program for hot water is independent of the time program for the heating system. The switching times can be set separately in the **Time program** > **My DHW time program** menu (operation as described in Chapter 5.3.2 starting on page 21). The DHW temperatures set for the operating modes are valid in the time slots. |  <br>6 720 815 237-41.1O |
| **Activate constant DHW heating** | |
| ▶ Open the menu for the DHW settings.<br>▶ Turn the selector to highlight the **Time program** menu item.<br>▶ Press the selector to open the **Time program** menu.<br>▶ Press the selector to open the **Operating Mode** menu.<br>▶ Turn the selector to highlight **Always on - DHW red.** or **Always on - DHW**.<br>▶ Press the selector.<br>DHW heating is active without interruption. Depending on the installed system, it may be necessary to select a DHW system. |  <br>6 720 815 237-42.1O |

*Table 24 Adapting the settings for DHW heating*

### 5.4.4 Settings for the DHW circulation

A DHW circulation pump circulates DHW between the water heater and the draw-off point (e.g. water tap). This makes DHW available at the draw-off point more quickly. Settings can be made determining when, and how often, the DHW circulation pump is activated.

This menu is only available for systems with DHW circulation pump.

Menu: **Circulation**

| Menu item | Description |
|---|---|
| **Operating Mode** | • Circulation can be switched off permanently (**Off**). If this setting is set to **On**, the pump will run according to the settings under **Start frequency**. The time program for the DHW circulation pump is not active.<br>• The circulation can be linked to the time program for DHW heating (**As DHW system I** or **II**).<br>• With **Own time program** a time program for the DHW circulation pump can be set that works independently of the time program for DHW. |
| **Start frequency** | The start frequency determines how often the DHW circulation pump goes into operation for three minutes at a time every hour (1 x 3 minutes/h ... 6 x 3 minutes/h) or if it is constantly in operation. Whatever the case, circulation is only active during the times set in the time program. |
| **My DHW circltn time prog.** | 6 switching times can be set for each day or group of days. The DHW circulation pump can be switched on or off at each switching time. The minimum duration of a time slot between two switching times is 15 minutes. |

*Table 25 Settings for the circulation*

The following table shows you how to adapt the circulation settings.

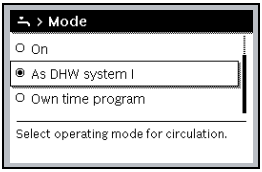
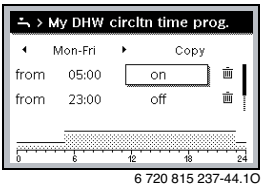
| Operation | Outcome |
|---|---|
| ▶ Open the menu for the DHW settings (→ page 28).<br>▶ Turn the selector to highlight **Circulation**.<br>▶ Press the selector to open the **Circulation** menu. The **Operating Mode** menu item is highlighted.<br>▶ Press the selector.<br>▶ Turn the selector to highlight **As DHW system I** or **II** and press the selector. The user interface operates with the modified settings. The DHW circulation pump is only in operation when DHW heating is active. Depending on the installed system, it may be necessary to select a DHW system. |  <br>6 720 815 237-43.1O |
| ▶ Turn the selector to highlight **Own time program** and press the selector. The time program for circulation is independent of the time program for DHW heating. The switching times can be set separately in the **Circulation** > **My circulation time program** menu (operation as described in Chapter 5.3.2 starting on page 21). The circulation is either switched on or off in the respective time slots. |  <br>6 720 815 237-44.1O |
| ▶ Turn the selector to highlight **Off** or **On** and press the selector. The user interface operates with the modified settings. The DHW circulation pump is always off in the phases with **Off**. | |

*Table 26 Settings for Adapt circulation*

### 5.4.5 Thermal disinfection

Following thermal disinfection, the cylinder content slowly cools back down to the set DHW temperature. The domestic hot water is primarily cooled down through heat loss. Consequently, the DHW temperature may briefly be higher than the selected temperature.

**CAUTION:** Legionnaire's bacteria constitute a health hazard!

▶ At low hot water temperatures thermal disinfection or daily heating should be activated[1)] (→ note the drinking water statute).

1) Daily heating can be set by your installer in the service menu.

If the thermal disinfection is set and activated at the heat source, the settings at the user interface have no effect on the thermal disinfection.

**WARNING:** Risk of scalding!
If thermal disinfection has been activated to avoid legionella, the hot water is heated once to in excess of 65 °C (e.g. Thursday night at 02:00).

▶ Only schedule thermal disinfection for periods outside normal usage times.
▶ Make sure that a mixer is installed. If in doubt, ask your contractor.

The thermal disinfection function safeguards the hygienic quality of the DHW. The involves heating the domestic hot water regularly to the set temperature. This also kills off legionella for example. Thermal disinfection can be configured in this menu.

If a DHW cylinder is connected downstream of the low loss header, it might not be possible to reach the temperature necessary for thermal disinfection. For more information, consult your contractor.

This menu is only available for DHW systems with DHW cylinder.

Menu: **Thermal disinfection**

| Menu item | Description |
|---|---|
| **Start** | The entire DHW volume is only heated to the set temperature once a week or daily, if **Auto** is set here. |
| **Start** / **Cancel now** | Immediate start or termination of thermal disinfection independently of the set day of the week |
| **Temperature** | Temperature of the entire DHW volume during thermal disinfection (65 ... 80 °C) |
| **Day** | Day of the week, on which thermal disinfection is automatically carried out once a week, or daily thermal disinfection |
| **Time of day** | Time of day for the automatic start of thermal disinfection |

*Table 27 Settings for thermal disinfection*

## 5.5 Setting up a holiday program

Menu: **Holiday**

If you leave the house for several days, or if you stay at home for your holidays for several days, you can set the holiday program. Thus you heat particularly economically for the duration of the holiday program or with a time program "same as Saturdays" or you do not heat at all. You can optionally switch off DHW heating completely for the duration of your holiday. The factory settings ensure energy efficient and reliable operation during your holiday. During the holiday period, the solar system is in operation. During the holiday period, the display indicates until when the holiday program will be active.

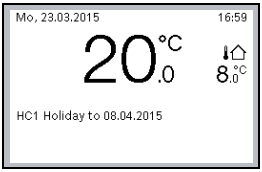



*Fig. 4 Standard display during holiday period*

The time programs that would ordinarily apply are not changed by the settings or the use of the holiday program. After the end of the holiday program, the user interface works again with the set time program. The holiday program is deleted automatically when it reaches its end.

**NOTICE:** System damage!

- Before a prolonged period of absence, only change the settings under **Holiday**.
- After a long absence, check the operating pressure of the heating system and check the pressure gauge of the solar system if applicable.
- Do not switch off the solar system during long absences.

A detailed description of how you can set the holiday program can be found in Tab. 29, starting on page 33.

In a system with two or more heating circuits, a remote control can be installed for each heating circuit. If an CR100 is assigned to a heating circuit as a remote control, the CR100 determines the holiday program for the heating system. For this heating circuit, the holiday program cannot be set in at the C 400/C 800. The holiday program of the CR100 as remote control has no effect on the status of the DHW heating.

If control type Constant is set for a heating circuit, a holiday program is not available for this heating circuit.

Menu: **Holiday 1**, **Holiday 2**, **Holiday 3**, **Holiday 4** and **Holiday 5**

| Menu item | Description |
|---|---|
| **Holiday period** | Set the start and end date of the absence during holiday: the holiday program starts at the set start time at 00:00. The holiday program ends at the set end time at 24:00 o'clock. |
| **Selection heat. circ./ DHW** | The holiday program is applied to the sections of the system highlighted here. Only the heating circuits and DHW systems actually installed in the system are available for selection. Heating circuits to which an CR100 user interface is assigned as a remote control are not displayed. The holiday program must be set on each remote control separately. |
| **Heating** | Control of the room temperature for the selected heating circuits during the holiday period:<br>• With **As Saturday**, the heating system runs in the selected heating circuits every day in accordance with the time program that is active for Saturday (holiday at home).<br>• A **Constant temperature** can be selected at will to be valid for the selected heating circuits throughout the entire holiday period.<br>• The **Off** setting deactivates the heating system completely for the selected heating circuits.<br>• With the **Setback** setting, the heating system runs in the selected heating circuits in the operating mode set by the contractor in each case (**Reduced mode**, **Outside temperature threshold**, **Room temperature threshold** starting on page 42). |
| **DHW** | DHW settings for the selected DHW systems during the holiday period.<br>• If **Off** is set, no DHW at all will be available during the holiday period.<br>• If **Off + therm. disinfection on** is set, DHW heating is deactivated but thermal disinfection is still carried out as normal either once a week or once a day.<br>Note: If the holiday is spent at home, the DHW systems must not be selected under **Selection heat. circ./DHW** to ensure DHW remains available. |
| **Delete** | Delete all settings for the selected holiday program |

*Table 28 Settings for holiday programs*

*Table 28 Settings for holiday programs*

The following table shows you how to set up a holiday program, interrupt a holiday program that is active and delete a holiday program. The holiday program starts on the set date only in heating circuits in which automatic mode is active.

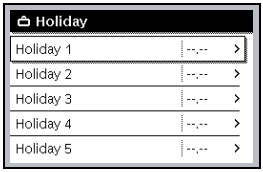
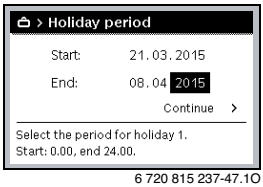
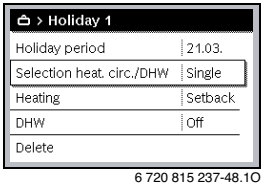
| Operation | Outcome |
|---|---|
| **Open the menu for the holiday program** | |
| ▶ If the standard display is active, press the menu key to open the main menu.<br>▶ Turn the selector to highlight **Holiday**.<br>▶ Press the selector to open the **Holiday** menu.<br>▶ Turn the selector to highlight **Holiday 1**, **2**, **3**, **4** or **5**. If the period of time has been set for a holiday program, the start date is displayed in the menu.<br>▶ Press the selector.<br>If the period of time has already been set for the holiday program, the **Holiday 1**, **2**, **3**, **4** or **5** menu is displayed. If the period of time for the holiday program has not been set, the start date and end date for the holiday program must be set. After this, the **Holiday 1**, **2**, **3**, **4** or **5**, menu is displayed. |  <br>6 720 815 237-46.1O |
| **Set the holiday time** | |
| ▶ Open the menu for the holiday program.<br>The menu item for entering the start and end date of the holiday period opens. The input field for entering the start day is highlighted.<br>▶ Turn the selector to highlight the day, months or year for the start or end date and press the selector.<br>The selected field is enabled for input. If the holiday time has not yet been entered, today's date is set as the start date. The end date is a week after the start date.<br>▶ Turn the selector to set the day, month or year for the start or the end date and press the selector.<br>▶ Once the holiday time has been set, turn the selector to highlight **Continue** and press the selector.<br>If the display switches to the higher menu level, the user interface is operating with the modified settings.<br>If the user interface does not switch to the higher menu level, follow the instructions on the display. |  <br>6 720 815 237-47.1O |
| **Select and set the heating circuit and DHW system for the holiday program** | |
| ▶ Open the menu for the holiday program.<br>▶ Turn the selector to highlight **Selection heat. circ./DHW**. |  <br>6 720 815 237-48.1O |

*Table 29 Setting up, interrupting or deleting a holiday program*

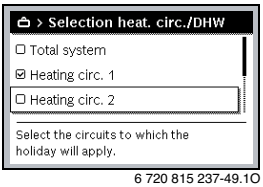
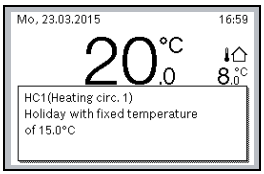
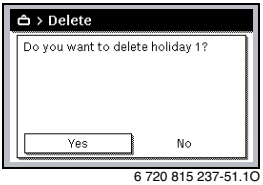
| Operation | Outcome |
|---|---|
| ▶ Press the selector to open the **Selection heat. circ./DHW** menu.<br>If **Total system** is selected, all parts of the system are highlighted.<br>▶ Turn the selector to highlight a heating circuit or a DHW system.<br>▶ Press the selector.<br>▶ The selection for the heating circuit or DHW system is undone. Press the selector again to select the heating circuit or the DHW system again.<br>Undoing the selection of a heating circuit or DHW system also automatically undoes the selection of the entire system.<br>▶ Turn the selector to highlight **Continue** and press the selector.<br>The user interface operates with the modified settings.<br>▶ Check the settings for heating and DHW and make any necessary adjustments (→ Chapter 5.5, page 31). |  <br>6 720 815 237-49.1O |
| **Interrupt a holiday program** | |
| During the holiday period, the display indicates until when the holiday program will be active. If two or more heating circuits are installed, the heating circuit must be selected before interrupting the holiday program (→ Chapter 4.1, page 9).<br>▶ Press the man key.<br>Manual operation is activated. The room temperature that is currently valid is shown in a pop-up window in the lower part of the display.<br>▶ Change the required room temperature, if necessary.<br>▶ Press the auto key to reactivate the holiday program.<br>If the holiday program is set to **As Saturday**, you can also interrupt the holiday program by turning the selector. The change is effective until the active time program reaches the next switching time. The holiday program applies again from this switching time onwards. |  <br>6 720 815 237-50.1O |
| **Delete the holiday program, e.g. to bring it to an end early** | |
| ▶ Open the menu for the holiday program (→ page 33).<br>▶ Turn the selector to mark the **Delete** menu item and press the selector.<br>A pop-up window appears in the display prompting you to confirm whether the selected holiday program is to be deleted.<br>▶ Turn the selector to highlight **Yes** and press the selector.<br>▶ A message is displayed in a pop-up window indicating which holiday program has been deleted.<br>▶ Press the selector.<br>The holiday program is deleted. |  <br>6 720 815 237-51.1O |

*Table 29 Setting up, interrupting or deleting a holiday program*

## 5.6 General settings

No settings are lost in the event of a brief power failure or if the heat source is shut down for short periods of time. When the power supply is restored, the user interface resumes operation. If the shutdown period is prolonged, the settings for the time of day and the date might have to be made again. No other settings are required (Tab. 8, page 12).

Menu: **Settings**

| Menu item | description |
|---|---|
| **Language** | Language of the display texts |
| **Time format** | Switch the format for display of the time of day between 24-hour and 12-hour format. |
| **Time of day** | All time programs and thermal disinfection run according to this time. The time of the day can be set in this menu. |
| **Date format** | Change the format of the date. |
| **Date** | The holiday program, for example, runs according to this date. The current date of the week is also determined based on this date; this affects the time programs and thermal disinfection, for example. The date can be set in this menu. |
| **Display contrast** | Change the contrast (for a better readability) |
| **Room temp. sen. adj.** | Correction of the room temperature displayed by the user interface by up to ± 3 °C (→ Calibrate room temperature sensor (Room temp. sen. adj.), page 35). |
| **Time correction** | Time correction of the user interface's internal clock in s/week (→ Set correct time correction (Time correction), page 35) |
| **Standard display** | Settings for the display of additional temperatures in the standard display |
| **Internet password** | Reset the personal password for the Internet connection (only available if a MB LAN2 communication module or a MX 25 appliance electronics with integrated communication module is installed). The next time you log in, e.g. using an App you will automatically be prompted to assign a new password. |

*Table 30 General settings*

**Calibrate room temperature sensor (Room temp. sen. adj.)**

- ▶ Locate a suitable thermometer close to the user interface so that they are both subject to the same heat influences.
- ▶ Keep heat sources such as direct sunlight and body heat, etc., away from the user interface and the thermometer for one hour.
- ▶ Open the menu for sensor calibration.
- ▶ Turn the selector to set the correction value for the room temperature. For example, if the thermometer is showing a temperature 0.7 °C higher than the user interface, increase the setting value by 0.7 K.
- ▶ Press the selector.
  The user interface operates with the modified settings.

**Set correct time correction (Time correction)**

Example of calculation of the value for time correction with a deviation of approx. − 6 minutes per year (the control unit clock runs 6 minutes late):

- − 6 minutes per year = − 360 seconds per year
- 1 year = 52 weeks
- − 360 seconds: 52 weeks = − 6.92 seconds per week
- Increase time correction to 7 seconds per week.

### 5.7 Adapting the settings to hybrid systems

Menu: **Hybrid system**

In an installation with a hybrid system, there are two different heat sources. One heat source for using regenerative energy generates heat from geothermal heat, from the air, from biomass or from solar energy. In addition, a conventional heat source provides heat generated from oil, gas or electricity. These heat sources, which are designed to complement one another, can be two separate sources or can even be integrated in a single casing.

If a hybrid system or a hybrid appliance is installed, the **Hybrid system** menu is displayed. Depending on which hybrid system or hybrid appliance is being used and the associated assemblies or components, various settings can be made. For more information, see the technical documentation for the hybrid system or hybrid appliance (e.g. ODU 75 WPLSH).

## 6 Calling up information about the system

The current system values and the active operating conditions can be displayed easily via the info menu. No changes can be made in this menu.

The info menu is adapted to your system automatically. Some menu items are only available if the system has been set up accordingly and the user interface has been set correctly (→ Chapter 2.2, page 4).

- ▶ If the standard display is active, press the info key to open the info menu.
- ▶ Turn the selector to select the required menu, e.g. **DHW**.
- ▶ Press the selector to open the selected menu.
- ▶ Turn the selector to display more available information.
- ▶ Press the Back key to return to the next higher menu level.
- ▶ Press and hold the Back key to return to the standard display.

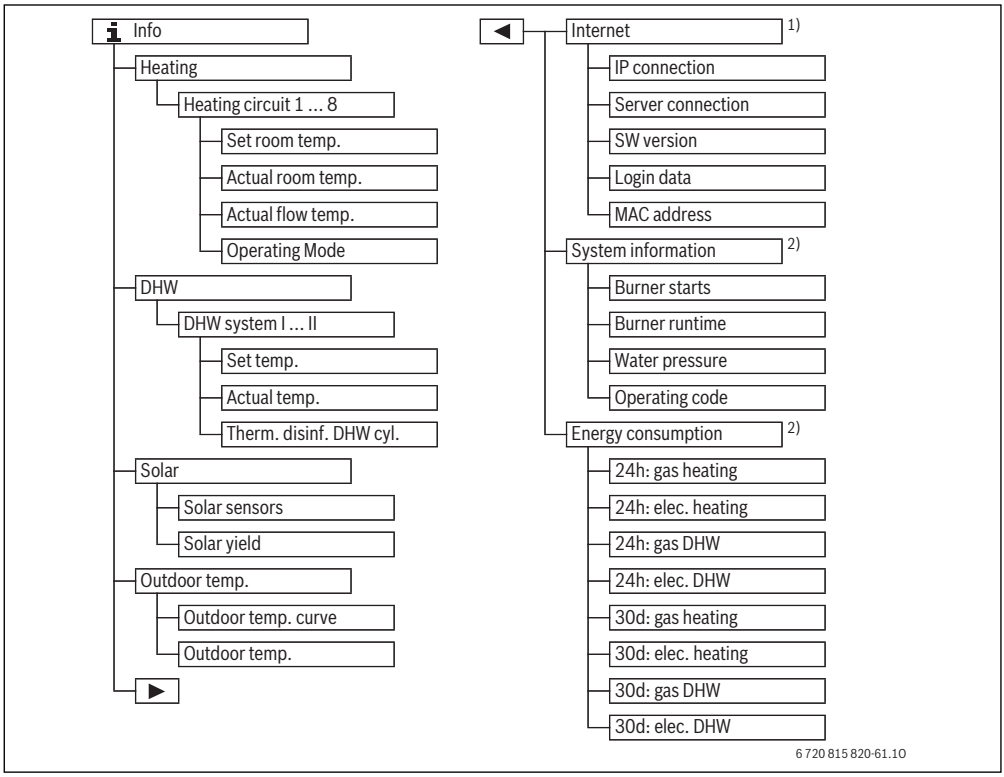



*Fig. 5 Menu structure of the info menu*

1) Only available if a MB LAN2 communication module or an appliance electronics with integrated communication interface (MX 25) is installed.
2) Only available without cascade module (e.g. MC400) for certain types of heat source.

Menu: **Heating**
The menu items in this menu are only available for installed heating circuits.

| Menu item | Description |
|---|---|
| **Set room temp.** | The desired room temperature that is currently valid in the selected heating circuit:<br>• In automatic mode, the desired room temperature can change several times a day, if necessary.<br>• In manual operation, it is always constant |
| **Actual room temp.** | Currently measured room temperature in the selected heating circuit |
| **Actual flow temp.** | Currently measured flow temperature in the selected heating circuit |
| **Operating Mode** | Currently valid operating mode in the selected heating circuit (**Off**, **Heating**, **Setback**, **Summer**, **Holiday** or **Manual**) |

*Table 31 Information about the heating*

Menu: **DHW**
This menu is only available if at least one DHW system is installed.

| Menu item | Description |
|---|---|
| **Set temp.** | Desired DHW temperature in the selected DHW system |
| **Actual temp.** | Currently measured DHW temperature in the selected DHW system |
| **Therm. disinf. DHW cyl.** | Thermal disinfection of the DHW cylinder activated or deactivated |

*Table 32 Information about DHW*

Menu: **Solar**
This menu is only available if at least one solar system is installed. Information is only displayed under the individual menu items if the corresponding parts of the system are installed.

| Menu item | Description |
|---|---|
| **Solar sensors** (graphic) | Current measured temperatures with display of position of the selected temperature sensor in the solar system hydraulics (with graphic visualisation of the current operating conditions of the actuators in the solar system) |
| **Solar yield** | Solar yield for last week, solar yield for current week and total yield of solar system since the solar system was commissioned |

*Table 33 Information about the solar system*

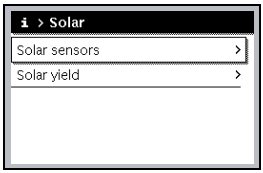
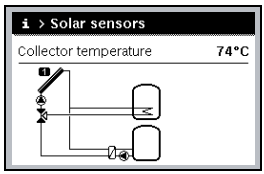
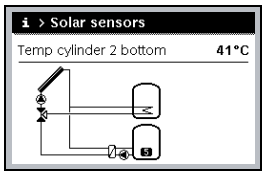
| Operation | Outcome |
|---|---|
| **Calling up information about the solar system** | |
| ▶ If the standard display is active, press the info key to open the info menu.<br>▶ Turn the selector to highlight **Solar**.<br>▶ Press the selector to open the **Solar** menu. |  <br>6 720 815 237-52.1O |
| ▶ Turn the selector to mark the **Solar sensors** menu item and press the selector. The current temperature at the temperature sensor with the lowest number is displayed. The number in the graphic indicates the position of the temperature sensor in the system, e.g. collector temperature [1]. |  <br>6 720 815 237-53.1O |
| ▶ Turn the control knob to call up more temperatures. The graphics in the info menu show the pumps, mixers and valves installed in the solar system. When a pump is running the symbol for the pump ▶is rotating. Solid triangles in the symbols for mixers or valves indicate the direction in which the heat transfer medium is flowing. |  <br>6 720 815 237-54.1O |

*Table 34 Calling up information about the solar system*

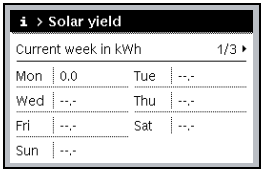
| Operation | Outcome |
|---|---|
| **Information about solar yield** | |
| ▶ If the standard display is active, press the info key to open the info menu.<br>▶ Turn the selector to highlight **Solar**.<br>▶ Press the selector to open the **Solar** menu.<br>▶ Turn the selector to highlight **Solar yield** and press the selector.<br>The solar yields for the current week are displayed.<br>▶ Turn the selector to switch between solar yield for the current week, solar yield for last week and total yield of solar system since commissioning. |  <br>6 720 815 237-55.1O |

*Table 34 Calling up information about the solar system*

Menu item: **Room and outdoor temp.**
This menu is only displayed if an outside temperature sensor is installed.

The currently measured outside temperature is displayed in this menu. In addition, a diagram of the outside temperature profile for today and yesterday (from 00:00 to 24:00 in each case) is displayed here.

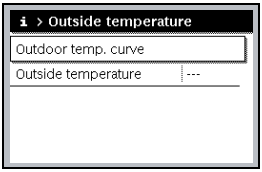
| Operation | Outcome |
|---|---|
| **Calling up the outside temperature profile** | |
| ▶ If the standard display is active, press the info key to open the info menu.<br>▶ Turn the selector to highlight **Room and outdoor temp.** and press the selector. |  <br>6 720 815 237-56.1O |
| ▶ Press the selector.<br>The diagram shows the outside temperature profile for the last 2 days (more detailed information, → Chapter 6, page 36). | |

*Table 35 Information about the outside temperature call up*

Menu: **Internet**
This menu is only available if at least one communication module is installed.

| Menu item | Description |
|---|---|
| **IP connection** | Status of the connection between communication module and router |
| **Server connection** | Status of the connection between communication module and Internet (via the router) |
| **SW version** | Software version of the communication module |
| **Login data** | Login name and password for the login into the App to operate the system via a smartphone |
| **MAC address** | MAC address of the communication module |

*Table 36 Information about the Internet connection*

Menu: **System information**
This menu is only available if no cascade module (e.g. MC400) is installed. Information is only displayed under the individual menu items if the corresponding parts of the system are installed.

| Menu item | Description |
|---|---|
| **Burner starts** | Number of burner starts since the system was commissioned |
| **Burner runtime** | Hours run of all system parts recorded by the heat source |
| **Water pressure** | Displays the operating pressure at the electronic water pressure sensor |
| **Operating code** | Displays the appliance status in the form of an operating code (e.g. standby period active) or a fault code |

*Table 37 System information*

Menu: **Energy consumption**
This menu is only available if no cascade module (e.g. MC400) is installed, and only for certain types of heat source. The information available under the individual menu items depends on which heat source is installed.

| Menu item | Description |
|---|---|
| **24h: gas heating** | Energy in the form of gas consumed for heating within the last 24 h |
| **24h: elec. heating** | Energy in the form of current consumed for heating within the last 24 h |
| **24h: gas DHW** | Energy in the form of gas consumed for DHW heating within the last 24 h |
| **24h: elec. DHW** | Energy in the form of current consumed for DHW heating within the last 24 h |
| **30d: gas heating** | Energy in the form of gas consumed for heating within the last 30 days on a daily average |
| **30d: elec. heating** | Energy in the form of current consumed for heating within the last 30 days on a daily average |
| **30d: gas DHW** | Energy in the form of gas consumed for DHW heating within the last 30 days on a daily average |
| **30d: elec. DHW** | Energy in the form of current consumed for DHW heating within the last 30 days on a daily average |

*Table 38 Energy consumption data*

# 7 Energy saving tips

**Economy mode**

- Use the time program by activating automatic mode. Set the required room temperatures for the heating and setback modes in accordance with your personal temperature preferences. Adjust the time program to suit your lifestyle.
  - Heating mode ☼ = Normal heating
  - Setback mode ☾ = Active living, away from home or asleep.
- Set the thermostatic valves in all rooms so that the required room temperatures can be achieved. Raise the temperatures for the operating modes only if the required room temperature is not achieved after a prolonged period.
- If the user interface is installed in your living space, it can capture the room temperature to optimise control accuracy if set up accordingly. Keep the user interface away from external heat sources (e. g. solar exposure, tiled stoves, etc.). Otherwise undesirable fluctuations of the room temperature may result.
- Never position large objects such as a sofa immediately in front of radiators (maintain a clearance of at least 50 cm). Otherwise, the heated air cannot circulate and heat the room adequately.
- If you reduce the room temperature by 1 K (1 °C), you can save up to 6 % energy.
  However, allowing rooms that are heated on a daily basis to drop down to below + 15 °C is not recommended. That would permit the walls to cool down too much. During the heat-up phase, the ambient climate would be disturbed by the cool walls that would still radiate cold. If you then raise the room temperature further, more energy would be spent than with a regular supply of heat.
- With good heat insulation of your building, it is possible that after a heating phase the desired room temperature for the setback mode ☾ will not be reached. Nevertheless, energy is being saved as the heating system stays switched off.
  You save still more energy if you set the switching time for the setback mode ☾ earlier.

**Air properly**

Open the windows completely for a short time instead of allowing them to stand ajar. If windows are left ajar heat dissappears continuously from the room without the air in the room become much better.
Close the thermostat valves while airing the room.

**DHW heating on demand**

- If the heating phases and the times at which hot water is required are closely aligned, use the time program for DHW heating in automatic mode as well.
- Set the DHW temperature to as low as possible. This saves a lot of energy without noticeably impairing DHW convenience.

# 8 FAQ

**Why do I have to set a set point value for the room temperature even though the temperature is not measured?**

When you set a set point value for the room temperature you change the heat curve. This also changes the room temperature, because the temperature in the heating system changes.

**Why does the room temperature measured with a separate thermometer not correlate with the displayed room temperature?**

The room temperature is influenced by a number of different variables. If the user interface is installed on a cold wall, it will be affected by the cold temperature of the wall. It will be influenced by the heat from a fireplace or chimney, for example, if it is installed in a warm part of the room. Therefore, a separate thermometer can indicate a different room temperature than that set at the user interface. To compare the actual room temperature with the values measured by another thermometer, the following is important:

- The separate thermometer and the user interface must be physically close to each other.
- The separate thermometer must be accurate.
- When comparing, do not measure the room temperature when the system is heating up, as the two appliances may react at different speeds to the change in temperature.

If you have followed these instructions and you can still detect a discrepancy, you can calibrate the room temperature display (→ page 35).

**Why do the radiators get too hot with a high outdoor temperature?**

Even in summer mode radiators can heat up for a short period in special circumstances, such as when the circulation pump starts automatically at a certain interval to prevent it "jaming" (blocking). If the circulation pump should by chance start immediately after the heating up of hot water the residual heat that is not used is moved away via the heating circuit and the radiators.

**Why does the pump run at night, even though the home is not being heated at all or only very little?**

This can be for various reasons. It depends which setting your contractor has made for setback type.

- **Reduced mode**: to reach a low room temperature setting, the pump continues to run even if the heating is reduced.
- **Outside temperature threshold** and **Room temperature threshold**: the heating system is switched on automatically if the measured temperature falls below the set value. The pump will then also start.
- **Frost protection:** if the outside temperature falls below a certain set point, the heating system runs to prevent the system from freezing up.

**The measured room temperature is higher than the required room temperature. Why is the heat source nevertheless running?**

The heat source may be heating hot water.

Your system can be set to three different types of control (→ Chapter 2.3, page 4).

With weather-compensated control (including with room temperature influence), the heat source can still operate even if the measured room temperature is higher than the set room temperature. Adjoining rooms are hence always sufficiently heated without their own user interface.

**Why does the heating not switch off even though the outside temperature has reached the temperature threshold set for summer shutdown?**

Summer shutdown ( ) based on the outside temperature takes the thermal inertia of the heated building mass into account (damping due to building type). Therefore, when the temperature is reached during the transitional period, it takes a few hours before switchover actually occurs.

# 9 Eliminate fault

## 9.1 Eliminating "sensed" faults

A "sensed" fault can have various causes, which can usually be eliminated by taking simple steps.
If it is too cold or hot for you, for example, the following table will help you eliminate "sensed" faults.

| Problem | Reason | Solution |
|---|---|---|
| Required room temperature not achieved. | Thermostatic valves on the radiators are set too low. | Set the thermostatic valves higher. |
| | Temperature for heating mode is set too low. | Set the temperature for heating mode higher. |
| | System in summer mode. | Switch system over to winter mode (→ Chapter 5.3.4, page 25). |
| | Flow temperature controller at heat source set too low. | Set flow temperature controller higher (→ operating instructions for the heat source). |
| | Air in the heating system. | Vent the radiators and the heating system. |
| | Installation location of the outdoor temperature sensor is unfavourable. | Contact contractor to install the outside temperature sensor at a suitable installation location. |
| Required room temperature greatly exceeded. | Radiators become too hot. | Set thermostatic valves in adjoining rooms lower. |
| | | Set temperature for the relevant operating mode lower. |
| | | Set temperature for all operating modes lower. |
| | If the user interface is installed in the reference room, if the installation location of controller is unfavourable, e.g. external wall, close to window, in a draught, ... | Contact contractor to install the user interface at a suitable installation location. |
| Excessive room temperature fluctuations. | Temporary influence of external heat on the room, e.g. from solar exposure, room lighting, TV, fireplace etc. | Contact contractor to install the user interface at a suitable installation location. |
| Temperature rises instead of dropping. | Incorrect time set. | Set the time. |
| Room temperature too high during setback mode. | The building retains a lot of heat. | Set an earlier switching time for setback mode. |

*Table 39 Eliminating "sensed" faults*

*Table 39 Eliminating "sensed" faults*

| Problem | Reason | Solution |
|---|---|---|
| DHW cylinder does not heat up. | DHW temperature[1] at heat source set too low. | Set the DHW temperature[1] higher. |
| | DHW temperature[1] on heat source not set too low. | Contact contractor to check the settings at the user interface. |
| | If the DHW system is controlled via a module: flow temperature[1] at heat source set too low. | Set flow temperature[1] higher. |
| | DHW program incorrectly set. | Set DHW program. |
| | The DHW heating configuration does not suit this heating system. | Contact contractor to check the settings at the user interface. |
| The DHW at the draw-off points is not reaching the required temperature. | Mixer set lower than the required DHW temperature. | If you are in doubt, contact your contractor to come and check the mixer setting. |
| 0 is displayed constantly in the info menu under solar yield even though the solar system is in operation. | Solar system set incorrectly. | Contact contractor to check the settings at the user interface. |

*Table 39 Eliminating "sensed" faults*

1) See operating instructions of the heat source for further information.

## 9.2 Removing a displayed fault

**NOTICE:** System damage due to frost! The system can freeze up if it is taken out of service due to fault shutdown.

- ▶ Use Tab. 40 to check if the fault can be fixed.
- ▶ If the fault cannot be fixed, contact your contractor immediately.

A fault in your solar system is indicated on the display of the user interface.

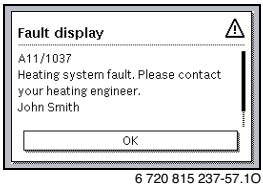



*Fig. 6 Fault display*

If there are multiple faults, the fault with the highest priority will be displayed. Fault codes and sub-codes are displayed. The codes inform your contractor about the possible cause. Confirm a fault (press the selector) to switch to the standard display. The continued presence of the fault is indicated in the info line. If the fault is still active, it can be displayed once again by pressing the Back key.

The cause can be a fault on the user interface, in a component, in an assembly or on the heat source.

The system keeps operating as far as possible; in other words, heating of the home can continue.

**Faults you can fix yourself**

| Fault code | Sub-code | Cause or fault description | Test procedure / Cause | Action |
|---|---|---|---|---|
| Nothing appears on the display | | | System is switched off. | ▶ Switch on the system. |
| | | | The power supply to the user interface has been interrupted. | ▶ Check that the user interface is correctly seated in its wall mounting bracket. |
| A01 | 810 | DHW stays cold. | Check if water is possibly being drawn from the DHW cylinder constantly due to taps being open. | ▶ If water is being drawn constantly, take action to stop this. |
| A01 | 811 | DHW heating: thermal disinfection failed | Check if water is possibly being drawn from the DHW cylinder constantly due to taps being open. | ▶ Take action to stop water being drawn constantly. |
| A11 | 1010 | No communication via BUS connection EMS 2 | – | ▶ Check that the user interface is correctly seated in its wall mounting bracket. |
| A11 | 1038 | Invalid time/date | Date/time not yet set | ▶ Set date/time. |
| | | | Prolonged loss of power supply | ▶ Avoid voltage failures. |
| A11 | 3061 ... 3068 | No communication with heating circuit module (3061: heating circuit 1, ..., 3068: heating circuit 8) | – | ▶ Check that the user interface is correctly seated in its wall mounting bracket. |
| A11 | 6004 | No communication w. solar module | – | ▶ Check that the user interface is correctly seated in its wall mounting bracket. |
| A21 ... A28 | 1001 | – | No BUS connection between C 400/C 800 and CR10 or CR100 in the corresponding heating circuit (A21: heating circuit 1, ..., A28: heating circuit 8). | ▶ Check that the user interface is correctly seated in its wall mounting bracket. |
| A41 A42 | 4051 4052 | Thermal disinfection failed. | Check if water is possibly being drawn from the DHW cylinder constantly due to taps being open. | ▶ Take action to stop water being drawn constantly. |
| H... | – | – | Maintenance required. The system keeps operating as far as possible. | ▶ Make arrangements to have the system serviced by your contractor. |
| H07 | 1017 | – | Water pressure in the system is too low. This value is only displayed if your system is equipped with a digital pressure sensor. | ▶ Top up the heating water as described in the operating instructions of the heat source. |

*Table 40*

**If an operating fault cannot be rectified:**

▶ Contact an authorised installer, or customer service.
Submit error code, additional code and control unit ID number.

| | – | | – | | – | |
|---|---|---|---|---|---|---|

*Table 41 The control unit ID number must be filled in here by the installer at installation.*

**Fault affecting the heat source**

Heat source faults are always displayed on the heat source.
If there is a BUS connection between the user interface and the heat source, faults are also displayed on the user interface.
If in doubt, ask your contractor about the type of connection.

Locking faults on the heat source can be rectified by performing a reset.

- Reset the heat source.

See the operating instructions for the heat source for additional information about eliminating faults affecting the heat source.

- If the fault cannot be rectified by a reset, contact your contractor.

## 10 Environment / disposal

Environmental protection is a fundamental corporate strategy of the Bosch Group.
The quality of our products, their efficiency and environmental safety are all of equal importance to us and all environmental protection legislation and regulations are strictly observed.
We use the best possible technology and materials for protecting the environment taking into account of economic considerations.

**Packaging**

We participate in the recycling programmes of the countries in which our products are sold to ensure optimum recycling.
All of our packaging materials are environmentally friendly and can be recycled.

**Old electrical and electronic appliances**

Electrical or electronic devices that are no longer serviceable must be collected separately and sent for environmentally compatible recycling (in accordance with the European Waste Electrical and Electronic Equipment Directive).

To dispose of old electrical or electronic devices, you should use the return and collection systems put in place in the country concerned.

## Technical terms

**Setback phase**

A time slot during automatic mode, with **Setback** operating mode.

**Automatic mode**

The heating system is heating in accordance with the time program and an automatic changeover takes place between operating modes.

**Mode**

The operating modes for heating are: **Heating** and **Setback**. They are depicted by the symbols ☼ and ☾.

For a constant heating circuit only the **Auto** and **Off** are available (→ Chapter 5.3.2, page 21).

Operating modes for DHW heating are:**DHW**, **DHW reduced** and **Off**.

An adjustable temperature is assigned to each operating mode (except for **Off**).

**Instantaneous water heater**

With this type of DHW heating, DHW is available on demand. Compared with DHW heating via a DHW cylinder, it can take longer for the required temperature to be reached at the draw-off points. This delay can be reduced by activating the keep hot function (→ Temperature maintenance).

**Frost protection**

Depending on the selected frost protection, the heat pump will turn on when the outside and/or room temperature reaches below a certain set threshold. Frost protection prevents the heating system from freezing up.

**Required room temperature (also desired or set temperature/set room temp.)**

The room temperature to be achieved by the heating system. It can be set individually.

**Default setting**

Values permanently saved in the programming unit (e.g. complete time programs) that are available at any time and that can be reinstated according to demand.

**Heating phase**

A time slot during automatic mode, with **Heating** operating mode.

**Hybrid device and hybrid system**
Heating system comprising heat appliances which complement one another with integrated optimisation control. Available as a single unit or separate units (e.g. condensing appliance with integrated heat pump). The system produces hot heating water to heat a building and may also provide DHW heating.

**Cascade**
If the performance of one single heat source is not sufficient, several appliances can be "cascaded" for heat production. The appliances can be differently used according to the selected cascade control and can always be controlled so that the required performance is delivered.

**Child lock**
Settings in the standard display and in the menu can only be changed if the child lock (key block) is switched off (→ page 12).

**Combi boiler**
A single heat appliance that can heat both heating water and drinking water according to the instantaneous water heating principle.

**Manual mode**
In manual operation, automatic mode (the time program for the heating system) is interrupted and the home is heated constantly to the temperature set for manual operation.

**Mixer**
Assembly that automatically ensures that hot water can be drawn from the taps at a temperature no higher than the temperature set on the mixer.

**Reference room**
The reference room is the room in the home where the controller is installed (or if there is more than one heating circuit, a remote control). The room temperature in this room acts as the control variable for the assigned heating circuit.

**Switching time**
A certain time at which the heating system starts to heat or hot water is produced, for example. A switching time is a component of a time program.

**Temperature of an operating mode**
A temperature that is assigned to an operating mode. The temperature is adjustable. See the explanations on operating mode.

**Thermal disinfection**
This function heats up the hot water to a temperature in excess of 65 °C. This temperature is sufficient to kill off pathogens (e.g. legionella). Observe the anti-scalding safety instructions.

**Holiday program**
The holiday program enables the settings that would ordinarily be applied to be interrupted for a number of days. After the end of the holiday program, the programming unit resumes operation with the settings that would ordinarily be applied.

**Flow temperature**
Temperature at which the heated water flows in the central heating system from the heat source to the heating surfaces in the rooms. To reduce heat losses and save energy, today's designs provide for lower flow/return temperatures, e.g. 60/40 °C.

**Temperature maintenance**
If temperature maintenance is activated for a heat appliance, the heat appliance upstream of DHW heating does not have to be heated according to the instantaneous water heating principle. This makes hot water available more quickly.

**Water heater**
A water heater stores large volumes of heated tap DHW. Thereby, sufficient DHW is available at the draw-off points (e.g. taps). This is a prerequisite for longer hot shower.

**Time program for the heating system**
This time program ensures automatic changeover between operating modes at defined switching times.

**Time program for DHW heating**
This time program ensures automatic changeover between **DHW**, **DHW reduced** and **Off** operating modes at defined switching times. It can be linked to the time program for the heating system (→ Chapter 5.4.3, page 27).

**Time program for circulation**
This time program ensures automatic operation of the DHW circulation pump at defined switching times. Linking this time program to the time program for hot water is recommended.

**Hot water circulation pump**
A hot water circulation pump allows the hot water to circulate between the hot water heater and the taps. In this way you have quick assess to hot water at the taps. The circulation pump can be controlled with a time program.

# Index

## Notes

## Notes

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