Limited Warranty - Bosch Condensing and Non-condensing Furnace

Models Covered

This Limited Warranty is provided by Bosch Thermotechnology Corp. ("BTC") and covers the Bosch 96% AFUE gas furnaces - BGE96 Series and Bosch 80% AFUE Gas Furnaces - BGK80 Series (hereinafter referred to as "Furnace").

This warranty is provided to the original purchaser of the Furnace as long as the Furnace remains installed at its original place of installation. At all times the warranty is valid only if the Furnace is properly installed and properly maintained by a licensed HVAC contractor and all other conditions of this warranty are met. If BTC determines that the Furnace or any part of the Furnace has a defect in workmanship or materials, BTC, at its options, will repair or replace the defective part.

Residential Warranty Coverage

Limited Warranty - Residential:

For Furnaces installed in a one or two family residential dwelling, BTC warrants that the Furnace shall remain free from defects in workmanship and materials for five (5) years on parts and twenty (20) years on the primary and secondary heat exchanger from the Commencement Date as defined below:

1. For units installed in newly constructed homes: date of home purchase by homeowner from builder.
2. For units installed in existing residences: original date of installation.
3. If the above two cases cannot be verified: 90 days from the date of manufacture (as designated by the serial number on the unit).

Register your furnace and receive extended warranty coverage

BTC warrants the Furnace shall remain free from defects in workmanship and material for ten (10) years on parts and lifetime on the primary and secondary heat exchanger from the Commencement Date if properly registered within 60 days of the Commencement Date.

To register your Furnace, please visit https://www.bosch-homecomfort.com/us/en/residential/service-support/product-warranty-registration-information/.

Table 1: Residential warranty

Application	Component	Length of Limited Warranty
One or two family residential dwellings	Primary and secondary heat exchanger	20 years (lifetime*)
	Parts	5 (or 10*) years

Note: *Failure to register equipment will not diminish your warranty coverage if you purchased your eligible equipment in any jurisdiction that prohibits conditioning a manufacturer's warranty on product registration.

Non-Residential Warranty Coverage

Limited Warranty - Non-Residential:

For Furnaces installed in a building other than a one or two family residential dwelling, BTC warrants that the Furnace shall remain free from defects in workmanship and materials for one (1) year on parts and ten (10) years on the primary and secondary heat exchanger from the Commencement date as defined below:

1. Date of installation of unit
2. If not able to verify date of installation: 90 days from the date of manufacture (as designated by the serial number on the unit)

While registration is recommended, registration of the Furnace does not alter the warranty terms for Furnaces installed in a building other than a one or two family residential dwelling.

Table 2: Non-residential warranty

Application	Component	Length of Limited Warranty
Non-residential	Primary and secondary heat exchanger	10 years
	Parts	1 year

Items Not Covered

This limited warranty does not cover the following circumstances:

1. Components or parts not provided by BTC, as well as damage resulting from their use.
2. Components or parts, on which the tags or nameplates have been removed, altered or defaced.
3. Cabinets or cabinet pieces that do not affect performance.
4. Equipment or products purchased online through auction websites, or any other type of unauthorized online sales direct to consumer.
5. Serviceable items and normal maintenance as required per the Installation, Operation, and Maintenance Manual.
6. The workmanship of any installer. BTC disclaims and does not assume any liability of any nature for unsatisfactory performance caused by improper installation, repair, alteration, modification, or maintenance.
7. Any labor or material costs for removal, reinstallation, repair and replacement of the defective component or part.
8. Electricity or fuel costs, or any increases or unrealized savings in same, for any reason whatsoever.
9. Damage caused by excessive temperatures or pressures, fuel or gas explosion, electrochemical reaction, water and air impurities, electrical failures, fires, flooding, lightning, or acts of God.
10. Damages, malfunctions, or failures caused by improper conversion from natural gas to LP gas or from LP gas to natural gas fuel sources. All conversions should be done as required per the Installation, Operation, and Maintenance Manual.
11. Any damage or failure resulting from improper unit sizing.
12. Attachments, accessories, or any component of the Furnace system that are part of the system into which the Furnace is incorporated that are not BTC products.
13. Lodging, freight, shipping charges, delivery expenses, or any other cost associated with the service, repair, replacement, or operation of the Furnace.
14. Complete unit replacements are not covered under the BTC limited warranty provided the unit can be field serviced and/or repaired. BTC will provide parts and off er technical assistance to assure proper operation of the heat pump. Preauthorization from BTC is required for complete unit replacements.
15. In the event of a BTC-authorized unit replacement, the replacement unit assumes the remaining warranty of the original BTC product, and the warranty commencement date shall be identical to that of the originally installed unit.

Conditions of Warranty

The warranty herein is void under the following circumstances:

1. Failure or malfunction resulting from improper or negligent operation, accident, abuse, freezing, electrical imbalance characteristics, misuse, unauthorized alteration, incorrect electrical supply, electrical surges, or improper installation, repair or maintenance. See the *Installation Instructions* for installation, operation and maintenance information.
2. Failure or malfunction resulting from any conditions within the structure, including mold and/or mildew and/or any chemical or toxin secreted there from or damage resulting from mold, fungus or bacteria.
3. Failure or malfunction due to misapplication or faulty building design or construction.
4. Products on which payment to BTC is or has been in default.
5. Work performed without prior authorization or approval and without authorization/requisition number and without proper documentation verifying compliance with above terms.
6. Furnaces operated with system components (indoor unit, outdoor unit, coil and refrigerant control devices) or accessories which do not match or meet the specifi cations recommended by BTC.
7. Furnaces not installed in accordance with federal effi ciency standards as issued by the Department of Energy.
8. Any Furnace installed outside of the U.S.A or Canada.
9. Any Furnace moved from the original installation location.

Limited Warranty

Other than the obligations of BTC expressly set forth herein, BTC disclaims all warranties, express or implied, including but not limited to any implied warranties of merchantability or fitness for a particular purpose. BTC's sole obligation with respect to the Furnace and purchaser's exclusive remedies are set forth in the foregoing limited warranty. BTC shall not be liable for any indirect, punitive, incidental, special, consequential or similar damages including, without limitation, injury or damage to persons or property or damages including, or damages for loss of use, lost profits, inconvenience or loss of time.

Note that any repaired or replaced product will be warranted for only the unexpired term of the original warranty.

This warranty applies only to Furnaces purchased, delivered and used within the fifty states of the United States, Canada, The District of Columbia, and Puerto Rico.

Some states do not allow the exclusion of limitation of damages, or limitations on how long an implied warranty lasts, so the above limitations and exclusions may not apply to you.

Warranty Claims Process

If you have a warranty claim you should notify the contractor who installed your Furnace and ask that the contractor notify the distributor from whom the contractor purchased the Furnace. If this action is not possible or you don’t receive a response, contact Bosch Thermotechnology Corp., 50 Wentworth Avenue, Londonderry, NH 03053. Phone: 866-642-3198, Fax: 603-965-7581. To process your claim, you will need a copy of your original invoice or other proof of purchase, the product serial number and documentation showing the original installation date and location. The alleged defective components or parts must be returned to BTC in accordance with BTC procedure then in force for handling goods returned for the purpose of inspection to determine cause of failure (contact BTC if you have questions regarding the return process). If BTC determines that the returned components and/or parts are defective and that this warranty applies, BTC will furnish the repaired or replacement components and/or parts to an authorized BTC distributor who, in turn, will forward the components and/or parts to the contractor who installed your Residential Product.

Bosch authorized distributors can file warranty claims for parts at:https://claims.bosch-homecomfort.us/

Product Registration

To help expedite future warranty claims, we recommend registering your Bosch product once it has been installed.

To visit our online product registration portal, please scan this QR code:

English version:

Version française:

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