

Limited Warranty

Rooftop and Splits

*This limited Warranty applies in the United States
(including Puerto Rico), Canada, and Mexico only*

JC Residential and Light Commercial LLC, is "Manufacturer".

For product registration: For your benefit and protection, please register your product with the manufacturer promptly after installation so we can contact you if necessary. Failure to register does not diminish your standard Limited Warranty rights. You can register your product online at www.upgproductregistration.com.

Limited Warranty: Manufacturer warrants to the purchaser (the "Buyer") that the applicable products set forth below (each a "Product") will be free from defects in factory workmanship and material under normal use when correctly installed and maintained pursuant to the Manufacturer's Installation Manual and User's Information Manual ("Manufacturer's Documentation"). The Manufacturer will repair or replace, at its option, defective parts without charge, subject to the conditions and exclusions below and according to the terms set forth in this Limited Warranty. The Manufacturer reserves the right, at its sole discretion, to provide an equivalent replacement product instead of repair parts. Alternatively, the Manufacturer may at its option, offer a replacement price allowance to be applied toward the purchase of a new product offered by the Manufacturer. The exact allowance amount will be determined at the sole discretion of the Manufacturer, based upon, among other things, availability, age of the existing product and current market conditions. The Manufacturer will not be responsible for costs for shipping, ductwork, wiring, piping, or installation. If a replacement product or parts are provided by the Manufacturer under this limited warranty, the Warranty Period (as set forth below) for the replacement product or parts shall not extend beyond the original Warranty Period. With respect to third party parts included in the products, the manufacturer shall pass through the terms of any warranty provided by the applicable third-party manufacturer/supplier to the extent permitted as the sole warranty for any such third-party products parts.

Warranty Period: The "Warranty Period" begins on the date the product is started up and ends as set forth in **Table 1**. If the date of startup cannot be verified, the Warranty Period begins eighteen months after the date of manufacture. If you are unaware of the Warranty Period, contact BHC Group Heating & Cooling at 1-877-874-7378 or www.upgproductregistration.com.

Table 1: Warranty period in years

Platform*	Item	Warranty period
Pro, Core, Small Sunline, Choice, Splits (7.5 ton to 25 ton), Select	Compressor	5 years
	Electric heat (factory installed)	5 years
	Aluminized gas heaters	10 years
	Stainless steel gas heaters	15 years
	Coated evaporator or condenser coil	3 years
	All other parts	1 year
Splits (30 ton to 50 ton), Premier	Stainless steel gas heaters	10 years
	Coated evaporator or condenser coil (only for Splits 30 ton to 50 ton)	3 years
	All other parts	1 year

For this warranty to apply, the product must be installed according to the Manufacturer's Documentation including but not limited to specifications, and in accordance with all local, state, and national codes, and the product must not be removed from its place of original installation without Manufacturer's written consent.

*** Applicable products as follows**

Platform	Product model number
Small Sunline	XN, ZE, WN, KE
Core	XQ, XX, XY, ZQ, ZL, ZX, ZY, WQ, WX, WY, KQ, KX, KY, KL
Pro	XP, ZJ, ZB, ZT, WP, KJ, KB, KT
Choice	AV, AD, CV, CD, HV, HD, PV, PD, AW, AE, CW, CE, AH/L, AS/K, CH/L, CS/K, KV, KD, LV, LD, WV, WD, MV, MD, KW, KE, LW, LE, KH/L, KS/K, LH/L, LS/K
Select	J(V,H,X,Y), Y(V,H,X,Y), T(V,H,X,Y), U(V,H,X,Y), V(V,H,X,Y), K(V,H,X,Y), F(V,H,X,Y), R(V,H,X,Y)
Premier	GV, GZ, GT
Splits (7.5 ton to 25 ton)	N(C/E/F/L/M), Y(E/C/D), P(E/C/D), G(C/E/F/L/M), K(E/C/D), W(E/C/D)
Splits (30 ton to 50 ton)	ND, YD, GD, KD

Conditions and exclusions

This Limited Warranty does not cover and expressly excludes any of the following:

1. Shipping, labor, refrigerant replacement, or material charges.
2. Damages resulting from transportation, installation, or servicing, including but not limited to the failure to add the specified refrigerant.
3. Damages resulting from accident, abuse, fire, flood, alteration, or acts of God.
4. Tampering, altering, defacing, or removing the product serial number will serve to void this warranty.
5. Damages resulting from use of the product in a corrosive atmosphere including the start up and running of the product during the construction of the building.
6. Use of the product out of its specified scope of appliance of comfort cooling.
7. Damages resulting from inadequacy or interruption of electrical service or fuel supply, improper voltage conditions, blown fuses, or other like damages.
8. Cleaning or replacement of filters.
9. Damages resulting from failure to properly and regularly clean air and/or water side of heat recovery core.
10. Damages resulting from freezing of condensate.
11. Damages resulting from operation with inadequate supply of air or water.
12. Damages resulting from use of components or accessories not approved by the Manufacturer, such as vent dampers.
13. Damages resulting from long term storage where the equipment has not been correctly prepared or maintained as per the long-term storage requirements. The condition is limited to all Premier units and units greater than 27 tons.

Disclaimers and Limitation of Liability:

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, AND EXCEPT AS STATED ABOVE IN THIS LIMITED WARRANTY, MANUFACTURER MAKES NO (AND SPECIFICALLY DISCLAIMS ALL) REPRESENTATIONS OR WARRANTIES OF ANY KIND, WHETHER EXPRESSED, IMPLIED, STATUTORY, OR OTHERWISE, INCLUDING WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY, SATISFACTORY QUALITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE OR NON-INFRINGEMENT, AND ANY WARRANTY ARISING OUT OF ANY COURSE OF PERFORMANCE, COURSE OF DEALING OR USAGE OF TRADE. SOME JURISDICTIONS DO NOT ALLOW THE FOREGOING, EXCLUSIONS AND LIMITATIONS. IN SUCH EVENT, SUCH EXCLUSION OR LIMITATION WILL NOT APPLY SOLELY TO THE EXTENT PROHIBITED BY APPLICABLE LAW AND THE DURATION OF ANY IMPLIED WARRANTIES WILL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY.

TO THE MAXIMUM EXTENT PERMISSIBLE UNDER APPLICABLE LAW, IN NO EVENT WILL MANUFACTURER OR ITS SELLERS, AGENTS OR AFFILIATES BE LIABLE, WHATEVER THE LEGAL BASIS FOR THE CLAIM, FOR ANY SPECIAL, INCIDENTAL, INDIRECT, CONSEQUENTIAL, LIQUIDATED, OR PUNITIVE DAMAGES, OR FOR ANY DAMAGES FOR LOSS OF BUSINESS, LOSS OF USE, LOSS OF REVENUE OR PROFITS, LOSS ARISING FROM DELAYS, LOSS OF DATA, AND OTHER LOSSES ARISING FROM VIRUSES, RANSOMWARE, CYBER-ATTACKS, OR FAILURES OR INTERRUPTIONS TO NETWORK SYSTEMS, ARISING OUT OF, BASED ON, OR RESULTING FROM THIS LIMITED WARRANTY OR THE USE OF, MISUSE OF, OR INABILITY TO USE THE PRODUCT, EVEN IF SELLER (OR ITS AGENTS OR AFFILIATES) HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

IN NO EVENT SHALL MANUFACTURER AND ITS AFFILIATES, SELLERS AND THEIR RESPECTIVE PERSONNEL, SUPPLIERS, AND VENDORS AGGREGATE LIABILITY UNDER THIS LIMITED WARRANTY OR OTHERWISE WITH RESPECT TO THE SPECIFIC PRODUCT PURCHASED HEREUNDER EXCEED THE AMOUNTS PAID TO MANUFACTURER OR SELLER BY BUYER FOR THE PRODUCT GIVING RISE TO SUCH LIABILITY, REGARDLESS OF THE CAUSE OR FAULT, AND WHETHER ARISING IN CONTRACT, TORT (INCLUDING NEGLIGENCE), OR OTHERWISE. THE FOREGOING DISCLAIMERS AND LIMITATIONS WILL NOT APPLY TO THE EXTENT PROHIBITED BY APPLICABLE LAW.

WARRANTY ISSUES SHOULD BE FILED WITHIN 90 DAYS OF THE FIRST OCCURRENCE ON SOLUTION NAVIGATOR.COM THROUGH THE LOCAL CHANNEL PARTNER.

IN FILING WARRANTY PLEASE PROVIDE THE FOLLOWING:

- PRODUCT MODEL NUMBER AND SERIAL NUMBER
- THE DATE THE PRODUCT WAS INSTALLED
- A DETAILED DESCRIPTION OF THE WARRANTY ISSUE



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