

Bosch / Buderus Warranty Labor Allowance Form



BOSCH

Warranty Labor Allowance Policy

This Labor Limited Warranty is for Bosch/Buderus Boilers and Gas Tankless Water Heaters with registration of your Bosch Model(s).

To register your products, Accredited Bosch Contractors may register products at the following link: www.bosch-abcpartner.com

All others should register products at the following link: www.boschprohvac.com/register

For full terms and conditions of the labor limited warranty, please visit <https://www.bosch-thermotechnology.us/us/en/residential/service/product-warranty-library/>

The labor reimbursement amount shall be in accordance with the Warranty Labor Allowances as shown below. All labor reimbursement requests must be submitted to Bosch Thermotechnology Corp. ("Bosch") on the Warranty Labor Allowance Form provided. Proof of start-up may be required. Expedited freight charges for replacement parts are not covered under this program.

1. Labor requests must be submitted directly to Bosch as detailed below within 90 days from the date the work was performed.
2. Labor allowances shown below are maximum allowable amounts. Labor claims for multiple locations or incidents must be filed separately.
3. Labor reimbursement does not cover the following:
 - a. Travel to and/or from the installation site
 - b. Serviceable items and normal maintenance as required per the Installation Manual
 - c. Costs associated with the acquisition of replacement parts
 - d. Cost associated to gain access for repair
 - e. Excessive costs incurred for diagnostics. It is assumed and required that the service contractor be familiar with the service, operation and maintenance of BTC products



Failure to follow proper filing procedures does not extend the allowance grace period beyond 90 days from the date of the repair. If the Allowance Form is not filed directly with Bosch strictly in accordance to the following procedure and within 90 days from the date of the repair, all charges will be denied with no further consideration.

Warranty Labor Request Procedure

1. Complete the Warranty Labor Allowance Form.
2. Attach the contractor's invoice for the completed repairs and proof of purchase and registration/purchase where required.
3. **Payment through Distributor:**
Return the completed form and attachment to your local Distributor. Distributors can file Labor claims on your behalf at www.BoschProHVAC.com

4. **Contractor Direct Payments:**
Return the completed form and attachment via:
E-mail: warranty_returns@us.bosch.com
Mail: Bosch Thermotechnology Corp.
50 Wentworth Avenue
Londonderry, NH 03052
Attn: Labor



Labor Allowances			
Model	Replacement / Repair Required	Allowance (US \$)	Allowance (CAN \$)
Bosch Greenstar (all models)	Part Replacement	125	170
	Additional Parts (same visit) ¹	50	70
	Heat Exchanger Replacement	125	170
	Entire Boiler Swap ¹	150	210
Buderus GB142 (all models)	Wiring Harness	200	270
	All Other Parts Replacement	125	170
	Heat Exchanger Replacement	400	550
	Entire Boiler Swap ¹	400	550
	Additional Parts (same visit) ¹	50	70
Bosch SSB (85, 120, 160 models only)	Wiring Harness	200	270
	All Other Parts Replacement	125	170
	Heat Exchanger Replacement	400	550
	Entire Boiler Swap ¹	400	550
	Additional Parts (same visit) ¹	50	70
Bosch Singular Series (all models)	Wiring Harness	200	270
	All Other Parts Replacement	125	170
	Heat Exchanger Replacement	400	550
	Entire Boiler Swap ¹	400	550
	Additional Parts (same visit) ¹	50	70
Gas Tankless Therm and Greentherm (330PN, 520PN, 520HN, 660EF, 660EFO, 830ES, 940ES, 940ESO, C950ES, C1050ES, C1210ES, C1210ESC, Greentherm T9000)	Control Unit	100	140
	Heat Exchanger Replacement (Primary or Condensing)	150	210
	Entire Unit Swap ¹	150	210 ²
	All Other Parts Replacement	75	100
	Additional Parts (same visit) ¹	50	70

¹ Must be pre-authorized by Bosch Technical Support and claim must be accompanied by a Bosch Incident Number

² Excludes the Greentherm T9000 water heaters. Please contact us for further details



Warranty Labor Reimbursement Request Form

General Information			
Date:		Incident Number:	
Contractor Company Name:		Technician Name:	
Address:		City:	
State:		Zip Code:	
Customer Name:			
Address:		City:	
State:		Zip Code:	
Date of Work Completion:			
Model Number:		Serial Number:	
Parts Replaced			
Part Number:		Incident Number:	
How did you diagnose?: (Include any supporting figures or readings)			
Part Number:		Incident Number:	
How did you diagnose?: (Include any supporting figures or readings)			
Part Number:		Incident Number:	
How did you diagnose?: (Include any supporting figures or readings)			
Part Number:		Incident Number:	
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Part Number:		Incident Number:	
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Part Number:		Incident Number:	
How did you diagnose?: (Include any supporting figures or readings)			
Part Number:		Incident Number:	
How did you diagnose?: (Include any supporting figures or readings)			

This form does not create any obligation on the part of Bosch Thermotechnology Corp. ("Bosch") other than the obligations stated in the Limited Warranty provided with the product at the time of purchase. Bosch disclaims all warranties, express or implied, including but not limited to any implied warranties of merchantability or fitness for a particular purpose. Bosch's sole obligation with respect to the product and purchaser's exclusive remedies are set forth in the Limited Warranty provided with the product at the time of purchase.

Effective Date: 08.2021